

May 8, 2023

Contact Kylie Mason

Phone (850) 245-0150



OFFICE OF
ATTORNEY GENERAL
ASHLEY MOODY
— Stronger, Safer Florida —

Florida Attorney General's Office News Release

VIDEO CONSUMER ALERT: AG Moody Announces Distribution of \$141 Million to Americans Deceived by TurboTax Owner Intuit Beginning Today



TALLAHASSEE, Fla.—Attorney General Ashley Moody is announcing that restitution checks are in the mail today for Floridians deceived by TurboTax’s owner, Intuit. Attorney General Moody previously secured more than \$10 million for Florida consumers following a multistate action against Intuit for the company’s tax-preparation products. The restitution will soon become available to more than 350,000 Floridians. Eligible consumers will be notified by email about the settlement and checks will be mailed starting today and throughout the rest of the month.

Attorney General Ashley Moody said, “We have some good news for more than 350,000 Floridians who fell victim to TurboTax’s deceitful business practices. Following a multimillion-dollar multistate action by my Consumer Protection Division, thousands of restitution checks will be mailed today.”

[In May 2022](#), Attorney General Moody announced a \$141 million multistate action against Intuit for allegedly deceiving millions of low-income Americans into paying for tax services that should have been free. All 50 states and the District of Columbia signed on to the action.

Eligible consumers include those who paid to file their federal tax returns through TurboTax for tax years 2016 through 2018, but were eligible to file for free through the IRS Free File Program. Consumers who are eligible for a payment will be notified through email by the settlement fund

administrator, Rust Consulting. These consumers will receive a check in the mail automatically, without filing a claim.

The amount each consumer receives will be based on the number of tax years for which they qualify. Most consumers are expected to receive approximately \$30. For more information about who is covered by the settlement, and information about the settlement fund, please visit AGTurboTaxSettlement.com. To view frequently asked questions, click [here](#).

#

The Florida Attorney General's Consumer Protection Division issues Consumer Alerts to inform Floridians of emerging scams, new methods used to commit fraud, increased reports of common scams or any other deceptive practice. Consumer Alerts are designed to notify Floridians about scams and available refunds in an effort to prevent financial losses or other harm caused by deceptive practices. Anyone encountering a scam should report the incident to the Florida Attorney General's Office by calling 1(866) 9NO-SCAM or visiting MyFloridaLegal.com. To view recent Consumer Alerts and for other information about avoiding scams, visit MyFloridaLegal.com/ConsumerAlert.