

Date December 10, 2021

## Attorney General Moody's Week In Review - Dec. 10, 2021



This week, I announced millions in relief for consumers regarding cancellations, purchases and scams related to the pandemic. Once COVID-19 hit Florida last year, my Consumer Protection Division kicked into high gear to protect Floridians from scams related to the health crisis—working tirelessly over the past year and a half to help resolve consumer matters. Thanks to these efforts and reports from you, we were able to obtain more than \$11 million in relief for consumers in Florida and nationwide.

In addition to these recoveries, my Rapid Response Team worked to deactivate nearly 300 posts on online platforms selling essential commodities for outrageous prices. We also made thousands of contacts and referrals with businesses regarding allegations of price gouging, failure to make refunds, credits for cancellations and other concerns.

As Florida's Attorney General, it is my mission to protect Floridians from scams—whether that is during a pandemic, hurricane season or when things seem relatively calm. We always stand ready to assist Floridians who encounter deceptive and unfair trade practices.

You can help us in this mission by reporting scams or other suspicious activity. By working together, we will build a Stronger, Safer Florida.

A handwritten signature in black ink that reads 'Ashley'.

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