

Date May 07, 2020

Attorney General Moody's Week In Review - May 8, 2020



Throughout this health crisis we have seen a steady increase in COVID-19 related robocalls, and this week, my office, along with a bipartisan coalition of 52 attorneys general, requested more tools to stop these scam messages.

We are urging USTelecom and its Industry Traceback Group to further develop robocall traceback and other tools in an effort to improve enforcement against illegal robocalls. Our coalition sent a letter to USTelecom asking them to advance the Industry Traceback Group's abilities in identifying robocall campaigns, trends and business ecosystems; conducting automated traceback investigations; and coordinating with relevant law enforcement agencies.

We have seen an uptick in illegal robocalls during the COVID-19 pandemic, and these enhancements will allow us to more aggressively track, trace and investigate illegal robocall operations to protect Floridians.

I am proud to stand with my fellow attorneys general to stop this illegal and unrelenting practice, as well as assist law enforcement by making sure they have the latest tools needed to combat these illegal operations.

My office continues to be an active leader in fighting illegal robocalls, pressing Congress to pass stricter regulations and most recently, [warning Floridians](#) about the increase of COVID-19 related robocalls and steps they can take to avoid falling for these scam messages.

The best advice I can give anyone receiving an illegal robocall is, just hang up. Then report the call to the FTC online at [FTC.gov/complaint](https://www.ftc.gov/complaint).

Please educate yourself about illegal robocalls and COVID-19 related scams by visiting our [Consumer Alert page](#), and remember, if we work together, we can end this crisis.

Stay safe, Florida.

A handwritten signature in black ink, appearing to read "Ashley". The signature is written in a cursive style with a large, stylized initial 'A'.

In The News

Ashley Moody Pushes for More Aggressive Tools to Fight Illegal Robocalls During Coronavirus Pandemic, Florida Daily

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Price gouging complaints lead to \$350K in refunds, WJXT Jacksonville

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Attorney General's office refunds nearly \$350,000 in overcharged, high demand products, WINK News

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\$350,000 returned to Floridians amid price gouging investigations, WESH Orlando

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Moody: Price-Gouging Not Tolerated in Florida, WUWF Northwest Florida

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Woman arrested for stealing Hurricane Michael insurance money and government benefits, Attorney General says, WCTV Tallahassee

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Pasco son accused of stealing thousands from elderly, disabled parents, Tampa Bay Times

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Florida Cancer Specialists agrees to \$120M in antitrust-related penalties, Fort Myers News-Press

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Moody Reaches \$20M Settlement In Oncology Probe, Health News Florida

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Ashley Moody Announces Multimillion-Dollar Agreement with Statewide Oncology Practice, Florida Daily

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Uber to provide free shelter rides for domestic violence victims in 3 Florida counties, Miami Herald

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Ashley Moody, Uber announce free rides away from domestic violence, Florida Politics

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Free Uber rides available for domestic violence victims, Florida Attorney General Ashley Moody says, ABC Action News

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WATCH: Florida Attorney General Highlights How to Report Scamming with the 'No Scam' App, Space Coast Daily

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FTC: Over 36,000 coronavirus fraud complaints with \$24.4M in losses this year, WJXT Jacksonville

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Price gouging complaints lead to refunds, WPEC West Palm Beach

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Florida Attorney General Works with Uber to Help Domestic Violence Victims Escape Abuse, Space Coast Daily

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Attorney General: COVID-19 hasn't slowed down human traffickers, Florida Politics

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Florida Supreme Court Considers Cannabis Legalization Proposal, High Times