

Feb 26, 2025

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Florida Attorney General's Office News Release

Attorney General's Office Secures Permanent Ban Against Hot Tub Company and its Owners that Scammed Floridians

TALLAHASSEE, Fla.— Today, Attorney General James Uthmeier announced that the Consumer Protection Division secured a permanent injunction on behalf of consumers deceived by a used hot tub company and its owners. Revive Spas and More, LLC, and its owners, Dylan Lee Placker and Chelsie Dawn Placker, can no longer operate any business in Florida as a result of this action. Consumers complained that Revive misrepresented numerous details regarding the hot tubs they sold.

“This company and its owners scammed Floridians by selling damaged, defective, dangerous, and inoperative used hot tubs—causing consumers to lose hard-earned money based on the company’s lies,” said **Attorney General James Uthmeier**. “Thanks to our Consumer Protection Division, Revive Spas and More and its owners are permanently banned from operating in Florida.”

The Consent Final Judgment permanently bans Revive and the Plackers from: (1) owning, operating, or managing any business or business interest in Florida; (2) receiving any consumer monies in Florida; (3) working with or for any person or business involving hot tubs, or any related good or service in Florida; (4) making any unsubstantiated or knowingly false or misleading statement; (5) restricting any consumer’s ability to share their honest opinions about Revive or the Plackers; (6) using or selling customer information acquired from the sale of any hot tub; and (7) making any representation or engaging in any business in Florida that would violate the Florida Unfair and Deceptive Trade Practices Act.

The total monetary judgment against Revive and the Plackers is \$471,095.50. Due to the Plackers’ inability to pay the full amount of the judgment, the Plackers are required to pay \$10,849.50 in consumer relief, which will be distributed in pro rata payments to affected consumers once received. Upon receipt of that full payment, the remaining portion of the monetary judgment will be suspended.

To view the Consent Final Judgment, click [here](#).

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