

Division of Victim Services and Criminal Justice Programs Annual Report 2010-2011



Office of Attorney General
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Department of Legal Affairs

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INTRODUCTION

This report covers fiscal year (FY) 2010-2011 (July 1, 2010, through June 30, 2011) and includes an overview of the program functions and serves as the annual report mandated by Section 960.045(1)(c), Florida Statutes (F.S.).

All programs administered by the Division of Victim Services and Criminal Justice Programs are included in this annual report. The division is comprised of the bureaus of Advocacy and Grants Management, Criminal Justice Programs, and Victim Compensation.

STATUTORY AUTHORITY

Address Confidentiality Program	§§741.401 - 741.465, F.S.
Convenience Business Security Act	§§812.1701 - 812.176, F.S.
Council on the Social Status of Black Men and Boys	§16.615, F.S.
Crime Stoppers Grants	§16.555, F.S.
Crimes Compensation Act	§§960.01 - 960.28, F.S.
Florida Crime Prevention Training Institute	§16.54, F.S.
Victim Assistance	§§960.001 – 960.003, F.S.
Victims of Crime Act Grants	42 U.S.C. 10601, et seq.

PROGRAM FUNDING

Crimes Compensation Trust Fund (CCTF)

The Crimes Compensation Trust Fund (CCTF), authorized by §960.21, F.S., receives offender-generated federal and state dollars to provide services to crime victims. Pursuant to §938.03, §938.04, §775.0835, and §775.089, F.S., funding is derived from court-ordered assessments from offenders, including a mandatory court cost, a surcharge on fines, restitution, and subrogation, when appropriate. The federal Victims of Crime Act (VOCA) is administered by the United States Department of Justice, Office of Justice Programs, Office for Victims of Crime. VOCA funds awarded to Florida during FY 2010-2011 totaled \$35,689,646 (\$24,595,646 for assistance grants and \$11,094,000 for victim compensation). Total CCTF receipts and expenditures during FY 2010-2011 are shown in the following chart:

Cash Receipts and Disbursements by Trust Fund	06/30/10			06/30/11
	Balance	Receipts	Disbursements	Balance
Crime Stoppers	\$2,723,731	\$3,942,077	(\$850,836)	** \$5,814,972
Crimes Compensation	\$5,783,986	*\$21,841,143	(\$19,858,805)	* \$7,766,325
Federal Grants (VOCA)	\$1,161,930	\$36,732,162	(\$36,940,236)	\$953,856
Florida Crime Prevention Training Institute	\$223,134	\$434,985	(\$472,536)	\$185,583
** as of 7/1/2011, \$4,437,393, has been encumbered through 6/30/2012				
Source: Cash Receipts and Disbursements Report, State Comptroller's Office				

*General categories for receipts include, but are not limited to, grants and donations, fines, forfeitures, judgments, restitution, subrogation, refunds, and warrant cancellations. Expenditure categories include, but are not limited to, awards to claimants, grants, salaries and benefits, risk management, and refunds, as well as other administrative and support services costs.

Appendix A provides a breakdown of state collections into the trust fund by source, county and judicial circuit. The primary source of revenue is the mandated \$50 court cost, accounting for 75 percent of the funding received from state (non-federal) sources. Of the \$50, the clerk of the court retains \$1 for administrative purposes and forwards the remaining \$49 for deposit into the CCTF. Appendix B provides a comparison of payments and collections by county and judicial circuit.

Crime Stoppers Trust Fund (CSTF)

Authorized by §16.555, F.S., the Crime Stoppers Trust Fund (CSTF) provides funding for eligible crime stopper organizations through their crime fighting programs which provide a mechanism for private citizens to retain their anonymity when providing information relating to unsolved crimes. Section 938.06, F.S., imposes an additional surcharge of \$20 on fines for criminal offenses, which is collected by the clerks of the courts to be deposited into the CSTF, with the clerk of the court retaining \$3 as a service charge. Total CSTF receipts and expenditures during FY 2010-2011 are shown in the above chart.

Florida Crime Prevention Training Institute (FCPTI) Trust Fund

Authorized by §16.54, F.S., the FCPTI Trust Fund is self-sustaining and is funded by tuition payments paid by training program participants. Total FCPTI receipts and expenditures during FY 2010-2011 are shown in the above chart.

Council on the Social Status of Black Men and Boys (General Revenue)

The Council is funded through general revenue with FY 2010-2011 appropriation of \$50,000. One half was allocated to the Office of the Attorney General for administrative staffing and the other half was for travel, meeting costs, public notices, printing, and other operational expenses of the Council.

BUREAU OF ADVOCACY AND GRANTS MANAGEMENT

The bureau provides regional victim advocacy and appellate notification to victims of crime, provides crisis response training and coordination, and also administers the address confidentiality program and federal Victims of Crime Act (VOCA) assistance grants. As part of the outreach and clearinghouse functions, the bureau maintains a Victim Services Directory of victim service providers by judicial circuit, and maintains the Adult and Child Sexual Assault Protocols: Initial Forensic Physical Examination 2007 (protocols) for the initial forensic physical examination of adults and children who are sexually assaulted.

In order to better serve the public, save time, save money and improve access, the Office of the Attorney General (OAG) has begun the process of developing an on-line grants management system for use with the VOCA assistance grants. Work on the project began in May 2011, and has a projected completion date of May 2012, unless extended by the Attorney General.

Address Confidentiality Program (ACP)

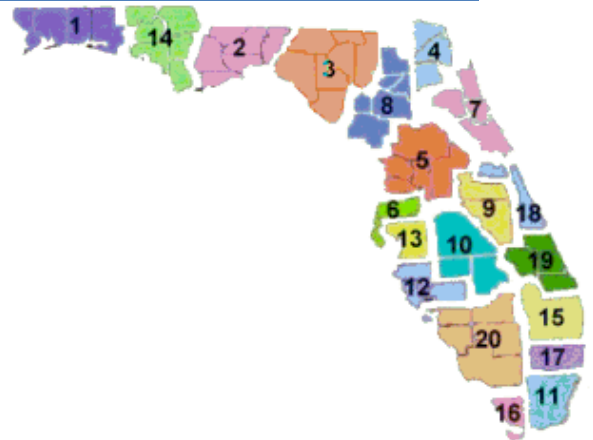
Pursuant to §741.401 through §741.465, and §97.0585, F.S., the Address Confidentiality Program (ACP) provides a substitute mailing address for relocated victims of domestic violence and stalking, with this office serving as legal agent for receipt of mail and service of process. In addition, staff provides training and certifies applicant assistants statewide to assist eligible victims in applying for participation in the program. The ACP is also intended to prevent public access to client information through public records, such as voting records. This year's activities included:

- 780 active participants (this includes children and household members)
- 42 renewal applications processed
- 91 new applications processed
- 13,580 mailings were made to participants

Advocacy

Regional victim advocates represent the Attorney General's Office throughout the state, providing a direct conduit between local victim services organizations and this office to promote the awareness of victims' rights. To advance the goal of ensuring these rights are afforded to the state's diverse populations, specific outreach initiatives are directed toward Haitian and Spanish speaking populations in south Florida. Additionally, regional victim advocates:

- Schedule and provide training to allied professionals related to Division of Victim Services programs, such as the Address Confidentiality Program, Victim Compensation, and Domestic Violence Relocation. In 2010-2011 over 300 trainings were conducted.



- Troubleshoot victims' compensation claims in order to assist both victims of crime, service providers, and victim compensation analysts. In 2010-2011 technical assistance was provided for over 3,400 inquiries related to victim compensation claims.
- Ensure that necessary services that are being provided by both public and private agencies are in compliance with Florida Statute 960. In 2010-2011 over 150 compliance reviews were conducted.
- Provide direct assistance to victims by offering information and referral, crisis intervention, education related to the criminal justice system, and victim compensation assistance. In 2010-2011, over 10,000 inquiries from victims and agencies were resolved.

Criminal Appellate Notification

Pursuant to §960.001, F.S., this office provides victim services at the appellate level. These services include notification to victims of the right to be present at relevant proceedings, accompaniment to court proceedings, explanation of the victim's role in the judicial process, and explanation of the courts' decisions. This year's activities included:

- 821 appellate notifications
- 5,870 services (accompaniment, letters to victims, electronic record of court proceedings, etc.)

Capital Appellate Notification

Pursuant to §960.001, F.S., this office informs surviving victims and next-of-kin of the right to be present at judicial proceeding in state and federal courts, offers advocacy and court accompaniment, explains victims' rights in the executive clemency process, and coordinates special services during an active death warrant. This year's activities involved:

- 392 cases
- 345 survivors and next-of-kin served

Crisis Response

The Attorney General's Statewide Crisis Response initiative in cooperation with the Florida Crisis Response Team (CRTs) provides immediate response for community crisis situations (e.g., traumatic events that are natural, accidental or deliberate), serves as liaison with other state and national emergency service providers, and develops and maintains protocols for mobilization under various emergency scenarios. The CRT Coordinator also conducted trainings in other states as well as Canada, with all expenses being paid by the host agency. There are more than 800 crisis responders statewide. Each responder must complete rigorous community crisis response team training in order to participate on a team. The teams are comprised of victim service professionals, law enforcement personnel, firefighters, mental health professionals, nurses, other allied professionals, and community members. All team members volunteer their time when deployed. This year's activities included:



- 898 active Florida Crisis Response Team members
- 11 crisis response incidents
- 23 crisis responders trained
- 575 citizens served by responders
- 158 volunteer hours

Victims of Crime Act (VOCA) Assistance Grants

The federal VOCA assistance grant program offers funding to eligible public and private nonprofit organizations for use in responding to the emotional and physical needs of crime victims, assisting victims in stabilizing their lives after their victimization, helping victims to understand and participate in the criminal justice system, and providing victims with a measure of safety and security. The American Recovery and Reinvestment Act (ARRA) also provided federal funding through the federal VOCA assistance program for the purpose of serving crime victims as well as job creation and retention. The Bureau of Advocacy and Grants Management continued to administer both VOCA and ARRA-VOCA funding during the 2010-2011 fiscal year. The grant period is based on the federal fiscal year, October through September, although the grant process begins in January each year. During this fiscal year the ARRA-VOCA funding initially awarded in the 2009-2010 fiscal year was extended to cover the first quarter of the 2010-2011 fiscal year (July-September), and in some cases additional funding was provided to the agencies for this time period. Appendix C is a listing of the amounts awarded for VOCA and ARRA-VOCA subgrantees during this time period.

The state's allocation of the federal fund is based on Florida's population in relation to all the other states and designated territories. Federal guidelines that govern the states' use of VOCA funds may be viewed online at <http://www.ojp.usdoj.gov/ovc/voca/vaguide.htm>. Additional program information is available online at <http://myfloridalegal.com>; select "Crime Victims Services" from the "Programs" drop-down menu and then choose "Advocacy & VOCA Grants" from the list. Links to VOCA grant administration information and forms used by subgrantees are also listed on the page.

This year's activities included:

- \$25,992,842 awarded
- 216 programs funded
- 275 grants funded
- Grant amounts ranging from \$3,510 to \$522,050
- 322,561 victims served through VOCA grants statewide

BUREAU OF CRIMINAL JUSTICE PROGRAMS

In 1982, the Florida Crime Prevention Training Institute (FCPTI) was established under §16.54, F.S., in the Office of the Attorney General as part of the “HELP STOP CRIME” program. The Bureau of Criminal Justice Programs was established within the Division of Victim Services in order to provide statewide public education and training programs for law enforcement personnel, school resource officers, victim advocates and other interested persons on crime prevention initiatives, school-based officer programs, victim advocacy and related criminal justice areas.

In addition, the bureau administers the Convenience Business Security Act, Crime Stoppers and Urban League grants, the annual National Conference on Preventing Crime in the Black Community, the Law Enforcement Death Benefits program, the Safe Neighborhoods Act, and the Council on the Social Status of Black Men and Boys.

The Bureau’s new website, www.fcpti.com, allows us to market FCPTI nationally and allows for on-line course registrations for the first time. Currently, approximately 95% of all registrations are received from on-line registration, thus reducing costs to the program. The goals and objectives of FCPTI are:

- Develop and maintain a standardized, comprehensive crime prevention, victim services, and school resource officers training curriculum throughout the state
- Keep practitioners in the field of crime prevention and school resource officers up to date on new prevention methods, ideas, and problems in crime prevention
- Assist in making crime prevention an integral part of law enforcement
- Continually develop and implement new and innovative training programs
- Continue to provide training to organizations throughout the state and nationally

Florida Crime Prevention Training Institute (FCPTI)

FCPTI courses are designed to provide comprehensive crime prevention training to Florida’s law enforcement community, school resource officers, victim advocates, citizenry and industry to enable them to control crime by denying criminal opportunity and behavior. Authorized in §16.54, F.S., the FCPTI Revolving Trust Fund is self-sustaining and is funded by tuition payments paid by training program participants. Training schedules may be accessed at www.fcpti.com.

Numerous practitioner designation programs are offered to include; Crime Prevention, Crime Prevention Through Environmental Design, Elderly Crime, School Resource Officer (SRO), and Victim Services. In addition, this office provides a certification to law enforcement officers in Convenience Store Security. The Attorney General’s Office is the primary source of training for crime prevention, victim services, elderly issues, and school resource officers (SRO) statewide and is a leader nationally.

Individuals trained by FCPTI play a vital role through community education in reducing crime and victimization. Curriculum development is coordinated with the respective organizational entities to



which they relate (i.e., Florida Association of School Resource Officers, Florida Crime Prevention Association, Florida Department of Law Enforcement, and Florida Department of Education). This year's activities included:

- 75 courses
- 2,211 attendees
- 614 designations awarded
- 1610 classroom hours

Crime Prevention Practitioner Designation Training

The crime prevention practitioner designation (FCPP) is awarded to those individuals who successfully complete a series of three comprehensive crime prevention courses offered through FCPTI. The curriculum includes instruction in basic crime prevention, commercial crime prevention, and residential crime prevention. To maintain the designation, practitioners are required to attend refresher courses every three years. There are approximately 4000 crime prevention practitioners throughout the state. Over 25 percent of the state's law enforcement officers have received crime prevention training. Additional crime prevention training is evolving to respond to current trends and conditions. This year's activities included:

- 14 courses
- 372 attendees
- 178 designations awarded
- 476 classroom hours

Crime Prevention Through Environmental Design Practitioner Designation Training

In 2004, the designation of Florida Crime Prevention Through Environmental Design Practitioner (FCP) was made available to individuals who successfully completed sixty-four hours of comprehensive CPTED courses offered through FCPTI. Designed for crime prevention and community oriented policing officers, planners and architects, the designation provides officers and civilians with the skills necessary to deliver comprehensive CPTED programs to Florida's residential and commercial industry, as well as local government. This year's activities included:

- 5 courses
- 133 attendees
- 40 designations awarded
- 168 classroom hours

Elderly Services Practitioner Designation Training

In 1986, the Attorney General's Office began to offer training on elderly issues with a series of one-day workshops across the state focusing on "Fraud Against the Elderly." This led to the design of a five-day "Crimes Against the Elderly" course that was eventually adopted by the Florida Department of Law Enforcement (FDLE) as an "Advanced" course. With a growing senior population, there was an increase in elderly criminal victimization such as financial exploitation, abuse and neglect. To meet the demand for further training and a designation, the Attorney General's Office expanded training for law

enforcement and those professionals who interact with this population on a daily basis. These courses provide participants with detailed information on the role of the law enforcement officer in combating senior crime, in establishing prosecutorial cases, and a comprehensive look at abuse and neglect.

To earn the Florida Elder Crime Practitioner Designation (FECPC), a participant must successfully complete 88 hours of instruction offered through FCPTI within a period of three consecutive years. The requirement includes the 40-hour Crimes Against the Elderly course and two 24 hour courses. (It is recommended that the 40-hour course be completed first). This year's activities included:

- 3 courses
- 67 attendees
- 7 designations awarded
- 88 classroom hours

School Resource Officer Practitioner Designation Training

The objective of the School Resource Officer (SRO) training is to enhance the skills of school-based professionals who deal with juvenile issues on a daily basis. The classes are designed for School Resource Officers (SROs), school administrators and staff, and other professionals who work with students in campus settings. The SRO curriculum includes an advanced training (i.e., salary incentive) course that has been approved by the Criminal Justice Standards and Training Commission. To obtain the SRO designation, officers must complete the 40-hour basic training plus an additional 90 hours of FCPTI juvenile-related courses. Approximately 299 officers have obtained the designations since the program's inception in 1988. This year's activities included:

- 9 training courses
- 226 attendees
- 11 designations awarded
- 264 classroom hours

Victim Services Practitioner Designation Training

Victim training programs are designed for novice and veteran victim advocates and allied professionals to enhance crisis intervention skills and increase awareness of available services and resources. The curriculum consists of victim services practitioner designation classes, advanced advocate training, and issue briefings. The designation program (VSPD) is designed to improve the knowledge, skills, and abilities of service providers. This designation is valid for four years and may be renewed by providing evidence of 24 hours of victim-related service training during the four-year period, including advanced advocate training. Approximately 4500 designations have been awarded since the program's inception in 1995. Advanced advocate training is designed to enhance the skills and abilities of experienced victim service providers. Issue briefings focus on current issues from a local perspective. Victim's training is offered free of charge to eligible participants. This year's activities included:

- 44 training courses
- 1,391 participants
- 378 designations awarded
- 614 classroom hours

National Conference on Preventing Crime in the Black Community



This annual national conference is a collaborative effort sponsored by this office to provide a focal point in Florida and around the nation on crime issues in the African-American community. Special attention is directed toward initiatives to curb youth violence, protect victims of crime, and provide a unique opportunity for participants to share their views and experiences on relevant issues in the African-American community. The 2011 conference was held in Miami, Florida, and attracted 1077 participants from 24 different states.

Council on the Social Status of Black Men and Boys

In January 2007, the division was tasked with administering the Council on the Social Status of Black Men and Boys, created by the 2006 Legislature. This nineteen-member council is charged with conducting a systematic study of the conditions affecting black men and boys including homicide rates, arrest and incarceration rates, poverty, violence, drug abuse, death rates, disparate annual income levels, health issues and school performance. The goal of the council is to propose measures to alleviate and correct the underlying causes of the conditions described above. The council is mandated to issue an annual report to present its findings, conclusions, and recommendations to the Governor, the President of the Senate, and the Speaker of the House. The Council published its inaugural annual report in January 2008.



As outlined in section 16.615, F.S., each member of the Council is appointed to a four-year term. The Council is required to meet quarterly with additional meetings to be held at the call of the chairperson or a majority of the Council members. This year's activities included:

- 11 Full Council Meetings
- 7 Executive Committee Meetings
- 1 Annual Report

Urban League Grant Program

The Florida Consortium of Urban League Affiliates received a state appropriation of \$2,999,911 to develop and implement two proactive initiatives to address and impact crime in the black community. The programs operate in Fort Lauderdale, Jacksonville, Miami, Orlando, Saint Petersburg, Tallahassee, West Palm Beach and Tampa (the Derrick Brooks Charities).

The Black-on-Black Crime Prevention Program is a public awareness and education effort to motivate the black community to support, promote and participate in crime prevention programs and activities.

The Youth Crime Prevention and Intervention Program targets specific proactive strategies and activities to address and impact the problem of juvenile crime and to foster collaboration and improve communication among various agencies serving youth. This year's activities included:

- 24,428 community residents/participants
- 1,650 crime prevention related meetings, workshops, and conferences
- 4,079 contacts with other organizations (i.e., law enforcement, schools, juvenile centers, etc.)
- 6,652 volunteer hours

Convenience Business Security

Enacted by the 1990 Florida Legislature, the Convenience Business Security Act (§812.171, F.S.) governs security standards for convenience businesses. The Office of the Attorney General is required by statute to review and approve the training curriculum used by convenience businesses for training their employees. Since the inception of the program, FCPTI has trained and certified approximately 400 law enforcement officers who make periodic inspections of the convenience businesses in their geographical areas. Violations are reported to and investigated by this office. Continued noncompliance may result in a fine of up to \$5,000 or an injunction for closure of the business.

The Convenience Business Security program has been unfunded since 1992 (See §812.1725-§812.176, F.S.). However, Bureau staff continues to handle the administrative responsibilities of the Act. During FY 2010-2011 activities included:

- 8 violation complaints processed
- 326 technical assistance responses
- 20 inspectors certified

Crime Stoppers Grant Program

Pursuant to §16.555, F.S., the Crime Stoppers Act is designed to enhance public awareness of crime prevention methods and train the public in personal safety principles. §938.06, F.S., imposes an additional surcharge of \$20 on fines for criminal offenses, which is collected by the clerks of the courts to be deposited into the Crime Stoppers Trust Fund. This funding is apportioned to eligible counties to improve and support the crime fighting programs through official Crime Stoppers organizations.



Number of tips received	54,295
Cases cleared	14,652
Arrests made	5,530
Value of property recovered	\$3,599,938
Value of narcotics recovered	\$17,198,243
Tips approved for citizen rewards	9,211
Value of rewards approved	\$787,807

Program highlights included:

- Crime Stoppers of Marion County received a tip regarding a subject with a \$500,000 bond on trafficking in cocaine. The subject was taken into custody by K-9 “Thor.” Agents seized \$7,930 cash, 196 grams of cocaine and a 7.62 rifle.

- A tip to Crime Stoppers Council of Broward County led the Sunrise Police Department detectives to the location where marijuana was being grown. The tip led to one arrest and the confiscation of 151 plants (103 lbs.), valued at \$123,600.
- A tip to Emerald Coast Crime Stoppers led to the capture of a homicide suspect from Kentucky.
- During the month of June, Central Florida Crimeline assisted the Eatonville Police Department in solving two homicides. Another tip led to the identity of three suspects in multiple burglaries and the recovery of over \$10,000 in stolen property.

Thirty-three Crime Stoppers organizations currently serve sixty-three of Florida’s sixty-seven counties. The remaining four counties are being reviewed for the final expansion to include coverage for all 67 Florida counties. The Crime Stoppers organizations and law enforcement agencies successfully investigate and solve crimes and remove criminals from the communities. The staff works closely with the Florida Association of Crime Stoppers, Inc., and the recipient organizations regarding use of the funds. The staff performs annual training and orientation to assist the organizations in understanding statutory and regulatory spending requirements of state funds. In addition, staff conducted on-site performance reviews on twenty-four grant recipients and desk audits on the remaining seven recipients. All grant recipients receive an on-site monitoring visit once every three years. This year’s activities included:

- 33 Crime Stopper organizations funded
- \$3,500,000 awarded
- 63 counties served

Appendix D provides an overview of the Crime Stoppers programs funded by program title and amount.

BUREAU OF VICTIM COMPENSATION

Pursuant to §960.01 through §960.28, F.S., the victim compensation program is administered by the Bureau of Victim Compensation. Various types of claims processed by the bureau include victim compensation, property loss, domestic violence relocation assistance, and sexual assault forensic physical examinations. In addition, the bureau determines eligibility for state institutions claims and administers a toll-free information and referral service for victims of crime.

Victim Compensation

Claims are received from crime victims who seek financial assistance for economic loss (lost wages, loss of support, disability), funeral expenses, domestic violence relocation, property loss, and reimbursement of other out-of-pocket and treatment expenses for crime-related injuries. Program requirements are set forth in §960.065 through §960.14, F.S. The online [Victim Compensation Brochure](#) and [How to File for Victims Compensation](#) (also in Spanish and Creole) are resources to assist victims in seeking victim compensation benefits. This year’s overall claims activities included:



- 24,599 total claims received
- 16,730 claims paid
- \$16,069,512 paid
(excludes sexual battery examinations)

Domestic Violence Relocation Assistance

In accordance with §960.198, F.S., this benefit provides financial assistance (up to \$1,500) to victims of domestic violence who are seeking to relocate to a safe environment. Each claim must meet the definition of domestic violence pursuant to §741.28(2), F.S., and requires the certification of a State of Florida certified domestic violence center. This year's activities included:

- 7215 claims received
- \$6,542,609 paid

Property Loss

Pursuant to §960.195, F.S., this benefit (up to \$500) is provided to elderly persons or disabled adults who suffer a property loss that causes a substantial diminution in their quality of life. This year's activities included:

- 3215 claims received
- \$713,644 paid

Sexual Battery Examinations

Section 960.28, F.S., authorizes the division to pay medical providers up to \$500 for an initial forensic physical examination of victims of alleged sexual offenses. The purpose of these examinations is to gather evidence for prosecution. This year's activities included:

- 5239 claims received
- 5162 claims paid
- \$2,527,646 paid

Legal Counsel – Appeals

The claimant is notified of the division's decision in writing when the claim is determined to be ineligible. The claimant is granted the opportunity to appeal the decision within 60 days of the denial by submitting a petition which meets the requirements of the uniform rules of procedure, pursuant to §120.569 or §120.57, F.S. A Notice of Rights form is included with each denial notice and may act as a petition. The claimant may submit additional evidence with the petition proving eligibility, and based on this new information, the claim may be reconsidered. When a satisfactory petition is received, it is reviewed to determine whether material facts are at issue which would require the evidence to be weighed by an impartial hearing officer in an evidentiary hearing. The claimant is granted an informal

hearing and given the opportunity to make an oral presentation to the Division Director when there are no material facts at issue. This year's activities included:

- 242 new appeals
- 248 appeals closed
- 46 final orders issued
- 124 appeals withdrawn
- 75 claims reconsidered
- 3 cases administratively closed
- 3 circuit court cases resolved
- 1 circuit court case pending

Legal Counsel – Subrogation

Whenever a person files a claim for victim compensation benefits, he or she must sign the application form which includes a repayment requirement, if reimbursement is received from another source. That statement says that if the claimant (or person signing the application) receives a victim compensation award and also receives payment as a result of the same criminal incident from another source, he or she must repay any amount received from the Crimes Compensation Trust Fund. The statutory basis for this requirement is §960.16, F.S. This year's subrogation activities included:

- 108 cases settled
- \$433,995 recovered

Information and Referral

The division maintains a toll-free information and referral (I & R) service that provides access to crime victims regarding victim compensation, the criminal appeals process, and local victim services. Callers may access this bilingual service at 1-800-226-6667, Monday through Friday, from 7:30 a.m. until 5:30 p.m. Appendix E shows the breakdown for types of inquiries received by month. This year's activities included:

- 17,600 calls received
- 21,869 services provided

State Institutions Claims

Pursuant to §402.181, F.S., the State Institutions Claims program provides restitution for property damages and direct medical expenses for injuries caused by shelter children or foster children, or escapees, inmates, or patients of state institutions under the Department of Children and Family Services, the Department of Health, the Department of Juvenile Justice, the Department of Corrections, or the Agency for Persons with Disabilities. This office approves eligibility for these claims and notifies the claimant and the respective state agency of the decision. Payments are processed by the respective state agencies, based on funding provided by the Legislature. This year's activities included:

- 305 claims received
- 318 claims approved

Appendices

**APPENDIX A: CRIMES COMPENSATION TRUST FUND
RECEIPTS BY JUDICIAL CIRCUIT AND COUNTY**

July 1, 2010 - June 30, 2011							
Judicial Circuit	County	Surcharge, Court Costs, Offense Fines	Restitution	Subrogation	Other	Refunds	Total
1	ESCAMBIA	\$345,174	\$90,215	\$0	\$4,468	\$3,017	\$442,874
	OKALOOSA	\$355,820	\$9,345	\$0	\$79	\$0	\$365,245
	SANTA ROSA	\$160,283	\$4,836	\$0	\$0	\$0	\$165,118
	WALTON	\$97,963	\$2,549	\$0	\$1,800	\$0	\$102,312
	Total	\$959,241	\$106,945	\$0	\$6,347	\$3,017	\$1,075,549
2	FRANKLIN	\$23,800	\$3,097	\$0	\$0	\$330	\$27,227
	GADSDEN	\$61,258	\$1,361	\$50,000	\$2,580	\$3,893	\$119,092
	JEFFERSON	\$12,645	\$1,705	\$0	\$1,724	\$0	\$16,074
	LEON	\$280,262	\$14,243	\$0	\$4,010	\$5,336	\$303,851
	LIBERTY	\$8,026	\$0	\$0	\$0	\$0	\$8,026
	WAKULLA	\$33,978	\$6,296	\$0	\$180	\$0	\$40,454
	Total	\$419,968	\$26,702	\$50,000	\$8,494	\$9,559	\$514,723
3	COLUMBIA	\$87,422	\$8,754	\$0	\$490	\$125	\$96,791
	DIXIE	\$13,727	\$1,820	\$0	\$0	\$572	\$16,118
	HAMILTON	\$18,805	\$5,049	\$0	\$0	\$0	\$23,854
	LAFAYETTE	\$6,933	\$0	\$0	\$0	\$0	\$6,933
	MADISON	\$33,135	\$855	\$0	\$1,959	\$0	\$35,949
	SUWANNEE	\$51,252	\$2,970	\$0	\$0	\$0	\$54,222
	TAYLOR	\$44,799	\$6,686	\$0	\$0	\$0	\$51,485
Total	\$256,072	\$26,134	\$0	\$2,449	\$697	\$285,352	
4	CLAY	\$262,581	\$12,366	\$0	\$90	\$3,500	\$278,537
	DUVAL	\$1,034,232	\$126,776	\$52,672	\$35,115	\$19,387	\$1,268,182
	NASSAU	\$115,268	\$2,846	\$0	\$1,118	\$4,018	\$123,251
Total	\$1,412,082	\$141,988	\$52,672	\$36,323	\$26,905	\$1,669,969	
5	CITRUS	\$122,335	\$4,364	\$2,396	\$2,094	\$0	\$131,189
	HERNANDO	\$143,159	\$6,920	\$6,048	\$3,566	\$652	\$160,345
	LAKE	\$229,713	\$12,207	\$0	\$12,844	\$3,496	\$258,260
	MARION	\$354,175	\$37,426	\$0	\$12,769	\$3,243	\$407,614
	SUMTER	\$69,597	\$1,433	\$0	\$4,968	\$100	\$76,098
Total	\$918,980	\$62,350	\$8,444	\$36,241	\$7,491	\$1,033,506	
6	PASCO	\$451,932	\$20,622	\$0	\$2,993	\$8,793	\$484,339
	PINELLAS	\$1,014,363	\$62,275	\$35,989	\$247,463	\$5,185	\$1,365,275
	Total	\$1,466,295	\$82,897	\$35,989	\$250,486	\$13,978	\$1,849,645
7	FLAGLER	\$84,137	\$4,593	\$8,627	\$0	\$1,955	\$99,312
	PUTNAM	\$80,009	\$2,801	\$0	\$210	\$94	\$83,115
	ST. JOHNS	\$168,859	\$4,510	\$2,841	\$2,880	\$1,050	\$180,140
	VOLUSIA	\$531,683	\$25,535	\$18,724	\$13,951	\$10,349	\$600,242
	Total	\$864,689	\$37,439	\$30,192	\$17,041	\$13,448	\$962,809
8	ALACHUA	\$220,159	\$23,237	\$471	\$16,614	\$4,370	\$264,850
	BAKER	\$26,697	\$886	\$4,812	\$0	\$0	\$32,394
	BRADFORD	\$28,073	\$7,093	\$0	\$1,860	\$0	\$37,026
	GILCHRIST	\$10,091	\$30	\$0	\$0	\$1,500	\$11,621
	LEVY	\$37,127	\$776	\$0	\$33,034	\$0	\$70,937
	UNION	\$7,990	\$206	\$0	\$236	\$0	\$8,432
Total	\$330,136	\$32,227	\$5,283	\$51,744	\$5,870	\$425,261	

**APPENDIX A: CRIMES COMPENSATION TRUST FUND
RECEIPTS BY JUDICIAL CIRCUIT AND COUNTY**

July 1, 2010 - June 30, 2011							
Judicial Circuit	County	Surcharge, Court Costs, Offense Fines	Restitution	Subrogation	Other	Refunds	Total
9	ORANGE	\$177,612	\$24,015	\$23,720	\$1,218,415	\$6,520	\$1,450,283
	OSCEOLA	\$313,470	\$4,493	\$726	\$18,903	\$57	\$337,648
	Total	\$491,081	\$28,508	\$24,446	\$1,237,318	\$6,577	\$1,787,931
10	HARDEE	\$55,468	\$2,028	\$0	\$190	\$0	\$57,686
	HIGHLANDS	\$138,569	\$19,375	\$0	\$4,769	\$2,957	\$165,671
	POLK	\$682,598	\$57,311	\$13,138	\$14,972	\$5,502	\$773,522
	Total	\$876,635	\$78,714	\$13,138	\$19,932	\$8,459	\$996,878
11	DADE	\$1,594,206	\$57,071	\$18,860	\$31,116	\$3,358	\$1,704,611
12	DESOTO	\$47,662	\$5,301	\$0	\$14	\$0	\$52,978
	MANATEE	\$252,393	\$14,338	\$2,870	\$7,410	\$2,872	\$279,884
	SARASOTA	\$377,986	\$14,100	\$26,115	\$0	\$193	\$418,393
	Total	\$678,041	\$33,739	\$28,985	\$7,424	\$3,065	\$751,255
13	HILLSBOROUGH	\$1,609,678	\$88,360	\$10,028	\$21,635	\$20,336	\$1,750,037
14	BAY	\$305,282	\$26,019	\$0	\$8,386	\$1,337	\$341,025
	CALHOUN	\$17,328	\$0	\$6,000	\$0	\$0	\$23,328
	GULF	\$18,514	\$804	\$0	\$0	\$0	\$19,318
	HOLMES	\$30,731	\$2,602	\$0	\$504	\$0	\$33,838
	JACKSON	\$46,284	\$1,651	\$0	\$2,550	\$1,701	\$52,186
	WASHINGTON	\$28,100	\$3,501	\$0	\$0	\$0	\$31,602
	Total	\$446,240	\$34,578	\$6,000	\$11,440	\$3,038	\$501,296
15	PALM BEACH	\$899,937	\$87,430	\$14,185	\$61,204	\$9,395	\$1,072,151
16	MONROE	\$103,292	\$32,707	\$8,556	\$25,051	\$470	\$170,076
17	BROWARD	\$1,566,753	\$101,077	\$15,675	\$22,100	\$9,538	\$1,715,142
18	BREVARD	\$736,285	\$50,230	\$11,939	\$9,153	\$9,385	\$816,993
	SEMINOLE	\$482,974	\$20,972	\$15,211	\$5,696	\$1,543	\$526,396
	Total	\$1,219,259	\$71,202	\$27,150	\$14,849	\$10,928	\$1,343,388
19	INDIAN RIVER	\$116,804	\$4,425	\$0	\$6,692	\$2,192	\$130,114
	MARTIN	\$210,113	\$10,632	\$13,750	\$11,153	\$5,981	\$251,630
	OKEECHOBEE	\$47,846	\$3,775	\$0	\$406	\$341	\$52,369
	ST. LUCIE	\$285,157	\$24,939	\$1,100	\$20,121	\$1,454	\$332,771
	Total	\$659,922	\$43,771	\$14,850	\$38,373	\$9,967	\$766,883
20	CHARLOTTE	\$126,585	\$7,221	\$4,063	\$17,795	\$5,526	\$161,192
	COLLIER	\$304,895	\$24,929	\$0	\$24,684	\$2,815	\$357,323
	GLADES	\$17,492	\$848	\$0	\$782	\$0	\$19,121
	HENDRY	\$85,110	\$322	\$0	\$0	\$0	\$85,432
	LEE	\$508,468	\$20,498	\$39,869	\$15,517	\$13,304	\$597,655
	Total	\$1,042,550	\$53,818	\$43,932	\$58,778	\$21,645	\$1,220,723
GRAND TOTALS		\$17,815,057	\$1,227,658	\$408,384	\$1,958,345	\$187,741	\$21,597,186

**APPENDIX B: CRIMES COMPENSATION TRUST FUND
COMPARISON OF PAYMENTS AND COLLECTIONS**

July 1, 2010 - June 30, 2011								
Judicial Circuit	County	Domestic Violence Relocation Assistance	Sexual Battery Forensic Examinations	Victim Compensation	Total	Collections	Collections less Payments	
	Escambia	\$152,985	\$2,909	\$52,776	\$422,516	\$631,186	\$442,874	(\$188,312)
	Okaloosa	\$36,000		\$14,000	\$52,628	\$102,628	\$365,245	\$262,617
	Santa Rosa	\$21,000		\$7,184	\$63,597	\$91,781	\$165,118	\$73,337
	Walton	\$1,500	\$500	\$6,500	\$41,345	\$49,845	\$102,312	\$52,467
1 Total		\$211,485	\$3,409	\$80,460	\$580,086	\$875,440	\$1,075,549	\$200,109
	Franklin			\$2,367	\$2,692	\$5,059	\$27,227	\$22,168
	Gadsden	\$10,500	\$500	\$4,000	\$60,523	\$75,523	\$119,092	\$43,569
	Jefferson	\$1,050		\$500	\$410	\$1,960	\$16,074	\$14,114
	Leon	\$52,136	\$2,086	\$51,173	\$297,093	\$402,488	\$303,851	(\$98,637)
	Liberty				\$1,245	\$1,245	\$8,026	\$6,781
	Wakulla	\$7,500	\$2,069	\$4,000	\$23,855	\$37,424	\$40,454	\$3,030
2 Total		\$71,186	\$4,655	\$62,040	\$385,818	\$523,699	\$514,723	(\$8,976)
	Columbia	\$26,900	\$101	\$6,375	\$72,837	\$106,213	\$96,791	(\$9,422)
	Dixie	\$6,000		\$1,693	\$5,000	\$12,693	\$16,118	\$3,425
	Hamilton	\$3,000	\$277	\$500	\$28,982	\$32,759	\$23,854	(\$8,905)
	Lafayette	\$3,000		\$500	\$2,512	\$6,012	\$6,933	\$921
	Madison	\$3,000		\$3,000	\$1,154	\$7,154	\$35,949	\$28,795
	Suwannee	\$30,000	\$500	\$500	\$39,466	\$70,466	\$54,222	(\$16,244)
	Taylor	\$7,500			\$9,089	\$16,589	\$51,485	\$34,896
3 Total		\$79,400	\$878	\$12,568	\$159,040	\$251,886	\$285,352	\$33,466
	Clay	\$22,500	\$496	\$28,500	\$54,788	\$106,284	\$278,537	\$172,253
	Duval	\$674,365	\$74,632	\$178,010	\$1,365,339	\$2,292,346	\$1,268,182	(\$1,024,164)
	Nassau	\$38,900	\$500	\$6,000	\$50,227	\$95,627	\$123,251	\$27,624
4 Total		\$735,765	\$75,628	\$212,510	\$1,470,354	\$2,494,257	\$1,669,969	(\$824,288)
	Citrus	\$55,500	\$24,124	\$16,000	\$118,926	\$214,550	\$131,189	(\$83,361)
	Hernando	\$35,950	\$1,000	\$15,040	\$171,417	\$223,407	\$160,345	(\$63,062)
	Lake	\$50,900	\$500	\$31,000	\$139,351	\$221,751	\$258,260	\$36,509
	Marion	\$94,500	\$500	\$47,000	\$168,013	\$310,013	\$407,614	\$97,601
	Sumter	\$24,000	\$287	\$18,500	\$23,625	\$66,412	\$76,098	\$9,686
5 Total		\$260,850	\$26,411	\$127,540	\$621,332	\$1,036,133	\$1,033,506	(\$2,627)
	Pasco	\$164,061	\$7,705	\$70,000	\$375,988	\$617,754	\$484,339	(\$133,415)
	Pinellas	\$189,298	\$38,365	\$186,000	\$694,711	\$1,108,374	\$1,365,275	\$256,901
6 Total		\$353,359	\$46,070	\$256,000	\$1,070,699	\$1,726,128	\$1,849,615	\$123,487
	Flagler	\$39,000	\$19,974	\$10,500	\$36,586	\$106,060	\$99,312	(\$6,748)
	Putnam	\$43,500	\$5,945	\$20,500	\$26,994	\$96,939	\$83,115	(\$13,824)
	St Johns	\$61,500	\$1,000	\$15,500	\$101,256	\$179,256	\$180,140	\$884
	Volusia	\$118,500	\$96,604	\$111,450	\$352,741	\$679,295	\$600,242	(\$79,053)
7 Total		\$262,500	\$123,523	\$157,950	\$517,577	\$1,061,550	\$962,809	(\$98,741)
	Alachua	\$123,748	\$1,053	\$155,496	\$266,791	\$547,088	\$264,850	(\$282,238)
	Baker	\$18,000		\$2,000	\$16,747	\$36,747	\$32,394	(\$4,353)
	Bradford	\$15,000	\$2,793	\$1,240	\$11,644	\$30,677	\$37,026	\$6,349
	Gilchrist			\$500	\$18,987	\$19,487	\$11,621	(\$7,866)
	Levy	\$12,000		\$5,000	\$17,896	\$34,896	\$70,937	\$36,041
	Union	\$6,000		\$1,500	\$7,500	\$7,500	\$8,432	\$932
8 Total		\$174,748	\$3,846	\$165,736	\$332,065	\$676,395	\$425,261	(\$251,134)

**APPENDIX B: CRIMES COMPENSATION TRUST FUND
COMPARISON OF PAYMENTS AND COLLECTIONS**

July 1, 2010 - June 30, 2011								
Judicial Circuit	County	Domestic Violence	Sexual Battery		Victim Compensation	Total	Collections	Collections less Payments
		Relocation Assistance	Property Loss	Forensic Examinations				
	Orange	\$460,290	\$6,894	\$181,885	\$894,139	\$1,543,208	\$1,450,283	(\$92,925)
	Osceola	\$79,500	\$1,269	\$29,385	\$186,304	\$296,458	\$337,648	\$41,190
9 Total		\$539,790	\$8,163	\$211,270	\$1,080,443	\$1,839,666	\$1,787,931	(\$51,735)
	Hardee	\$3,000		\$500	\$52,101	\$55,601	\$57,686	\$2,085
	Highlands	\$28,500		\$2,000	\$25,861	\$56,361	\$165,671	\$109,310
	Polk	\$186,000	\$19,320	\$37,000	\$543,879	\$786,199	\$773,522	(\$12,677)
10 Total		\$217,500	\$19,320	\$39,500	\$621,841	\$898,161	\$996,878	\$98,717
	Miami-Dade	\$984,337	\$14,007	\$154,134	\$2,634,140	\$3,786,618	\$1,704,611	(\$2,082,007)
11 Total		\$984,337	\$14,007	\$154,134	\$2,634,140	\$3,786,618	\$1,704,611	(\$2,082,007)
	DeSoto	\$25,500			\$21,281	\$46,781	\$52,978	\$6,197
	Manatee	\$202,440	\$9,343	\$37,972	\$419,846	\$669,601	\$279,884	(\$389,717)
	Sarasota	\$136,000	\$3,879	\$19,000	\$243,588	\$402,467	\$418,393	\$15,926
12 Total		\$363,940	\$13,222	\$56,972	\$684,715	\$1,118,849	\$751,255	(\$367,594)
	Hillsborough	\$405,270	\$3,828	\$170,860	\$740,743	\$1,320,701	\$1,750,037	\$429,336
13 Total		\$405,270	\$3,828	\$170,860	\$740,743	\$1,320,701	\$1,750,037	\$429,336
	Bay	\$55,050	\$500	\$30,945	\$207,298	\$293,793	\$341,025	\$47,232
	Calhoun	\$1,500		\$2,000	\$7,816	\$11,316	\$23,328	\$12,012
	Gulf	\$2,798		\$1,000	\$15,119	\$18,917	\$19,318	\$401
	Holmes	\$9,000	\$500	\$4,750	\$8,797	\$23,047	\$33,838	\$10,791
	Jackson	\$6,000	\$1,248	\$22,736	\$69,764	\$99,748	\$52,186	(\$47,562)
	Washington	\$7,500		\$3,500	\$30,720	\$41,720	\$31,602	(\$10,118)
14 Total		\$81,848	\$2,248	\$64,931	\$339,514	\$488,541	\$501,296	\$12,755
	Palm Beach	\$442,500	\$216,158	\$157,090	\$1,197,010	\$2,012,758	\$1,072,151	(\$940,606)
15 Total		\$442,500	\$216,158	\$157,090	\$1,197,010	\$2,012,758	\$1,072,151	(\$940,606)
	Monroe	\$46,500	\$241	\$5,500	\$148,328	\$200,569	\$170,076	(\$30,493)
16 Total		\$46,500	\$241	\$5,500	\$148,328	\$200,569	\$170,076	(\$30,493)
	Broward	\$477,635	\$10,527	\$227,000	\$1,089,193	\$1,804,355	\$1,715,142	(\$89,213)
17 Total		\$477,635	\$10,527	\$227,000	\$1,089,193	\$1,804,355	\$1,715,142	(\$89,213)
	Brevard	\$226,576	\$11,448	\$66,245	\$571,447	\$875,716	\$816,993	(\$58,723)
	Seminole	\$197,920	\$41,763	\$36,500	\$275,184	\$551,367	\$526,396	(\$24,971)
18 Total		\$424,496	\$53,211	\$102,745	\$846,631	\$1,427,083	\$1,343,388	(\$83,694)
	Indian River	\$58,500	\$40,298	\$11,181	\$118,461	\$228,440	\$130,114	(\$98,326)
	Martin	\$30,000		\$13,500	\$118,567	\$162,067	\$251,630	\$89,563
	Okeechobee	\$6,000		\$6,000	\$95,080	\$107,080	\$52,369	(\$54,711)
	St Lucie	\$97,500	\$11,089	\$21,259	\$378,106	\$507,954	\$332,771	(\$175,184)
19 Total		\$192,000	\$51,387	\$51,940	\$710,214	\$1,005,541	\$766,883	(\$238,658)
	Charlotte	\$25,500	\$2,396	\$18,500	\$128,394	\$174,790	\$161,192	(\$13,598)
	Collier	\$85,500	\$2,570	\$29,500	\$202,402	\$319,972	\$357,323	\$37,351
	Glades	\$4,500		\$2,500	\$5,000	\$12,000	\$19,121	\$7,121
	Hendry	\$10,500	\$1,000	\$12,850	\$7,023	\$31,373	\$85,432	\$54,059
	Lee	\$91,500	\$30,946	\$147,550	\$496,951	\$766,947	\$597,655	(\$169,292)
20 Total		\$217,500	\$36,912	\$210,900	\$839,770	\$1,305,082	\$1,220,723	(\$84,359)
Grand Total		\$6,542,609	\$713,644	\$2,527,646	\$16,069,512	\$25,853,411	\$21,597,186	(\$4,256,225)

**APPENDIX C: VOCA GRANT AWARDS
BY JUDICIAL CIRCUIT AND PROGRAM TITLE**

Judicial Circuit	Grant Type	Program Title	Amount Recieve	
First	VOCA	Bridgeway Center, Inc.	\$72,300.00	
	VOCA	Emerald Coast Children's Advocacy Center, Inc.	\$101,033.00	
	VOCA	FavorHouse of Northwest Florida, Inc.	\$90,943.00	
	VOCA	Gulf Breeze Police Department	\$30,574.00	
	VOCA	Lakeview Center, Inc.	\$75,358.00	
	VOCA	Legal Services of North Florida, Inc. First Judicial Circuit	\$71,435.00	
	ARRA-VOCA	Legal Services of North Florida, Inc. First Judicial Circuit	\$6,955.00	
	VOCA	Lutheran Services Florida, Inc.	\$147,921.00	
	ARRA-VOCA	Lutheran Services Florida, Inc.	\$7,115.50	
	VOCA	Northwest Florida Comprehensive Services for Children Inc., d.b.a. Families Count	\$175,395.00	
	ARRA-VOCA	Northwest Florida Comprehensive Services for Children Inc., d.b.a. Families Count	\$6,825.00	
	VOCA	Northwest Florida Legal Services, Inc.	\$45,630.00	
	ARRA-VOCA	Northwest Florida Legal Services, Inc.	\$3,510.00	
	VOCA	Santa Rosa County Sheriff's Office	\$59,990.00	
	VOCA	Santa Rosa Kids' House, Inc.	\$38,586.00	
	VOCA	Shelter House, Inc.	\$108,940.00	
	VOCA	State Attorney's Office, First Judicial Circuit	\$146,088.00	
	VOCA	Walton County Sheriff's Office	\$58,471.00	
		TOTAL		\$1,247,069.50
	Second	VOCA	Children's Home Society of Florida, Second Judicial Circuit	\$180,458.00
ARRA-VOCA		Children's Home Society of Florida, Second Judicial Circuit	\$4,875.00	
VOCA		Franklin County Sheriff's Office	\$18,946.00	
VOCA		Gadsden County Sheriff's Office	\$38,833.00	
VOCA		Legal Services of North Florida, Inc. Second Judicial Circuit	\$74,230.00	
ARRA-VOCA		Legal Services of North Florida, Inc. Second Judicial Circuit	\$3,510.00	
VOCA		Leon County Sheriff's Office	\$48,023.00	
VOCA		Liberty County Sheriff's Office	\$41,878.00	
VOCA		Refuge House Inc., Second Judicial Circuit	\$101,432.00	
VOCA		Refuge House Inc., Second Judicial Circuit	\$101,432.00	
VOCA		State Attorney's Office, Second Judicial Circuit	\$243,291.00	
VOCA		Tallahassee Urban League, Inc.	\$40,044.00	
VOCA		The Center for Independent Living of North Florida, Inc. d.b.a. Ability 1st	\$40,985.00	
VOCA		Turn About, Inc. of Tallahassee	\$103,984.00	
VOCA		Wakulla County Sheriff's Office	\$111,718.00	
		TOTAL		\$1,153,639.00
Third	VOCA	Another Way, Inc. Third Judicial Circuit	\$174,440.00	
	VOCA	City of Live Oak Police Department	\$38,147.00	
	VOCA	Refuge House Inc., Third Judicial Circuit	\$45,749.00	
	VOCA	Refuge House Inc., Third Judicial Circuit	\$45,749.00	
	VOCA	State Attorney's Office, Third Judicial Circuit	\$247,681.00	
	VOCA	Suwannee County Sheriff's Office	\$34,740.00	
	VOCA	Vivid Visions, Inc.	\$30,650.00	
	ARRA-VOCA	Vivid Visions, Inc.	\$8,927.00	
	VOCA	Voices for Children of the Suwannee Valley, Inc.	\$155,266.00	
		TOTAL		\$781,349.00
Fourth	VOCA	City of Jacksonville Recreation and Community Services Department Victim Services Cen	\$131,455.00	
	VOCA	Compassionate Families, Inc.	\$215,587.00	
	ARRA-VOCA	Compassionate Families, Inc.	\$10,010.00	
	VOCA	Hubbard House, Inc., Fourth Judicial Circuit	\$311,252.00	
	VOCA	Jacksonville Area Legal Aid, Inc.	\$75,855.00	
	ARRA-VOCA	Jacksonville Area Legal Aid, Inc.	\$3,510.00	
	VOCA	Micah's Place, Inc.	\$105,657.00	
	VOCA	Nassau County School District	\$114,705.00	

**APPENDIX C: VOCA GRANT AWARDS
BY JUDICIAL CIRCUIT AND PROGRAM TITLE**

Judicial Circuit	Grant Type	Program Title	Amount Recieve
	VOCA	Nassau County Sheriff's Office	\$37,764.00
	VOCA	Quigley House, Inc.	\$177,413.00
	VOCA	State Attorney's Office, Fourth Judicial Circuit	\$218,068.00
	VOCA	University of Florida	\$425,594.00
	ARRA-VOCA	University of Florida	\$4,550.00
	VOCA	Women's Center of Jacksonville, Inc.	\$125,369.00
		TOTAL	\$1,956,789.00
Fifth	VOCA	Citrus County Abuse Shelter Association, Inc.	\$91,947.00
	VOCA	Citrus County Sheriff's Office	\$76,307.00
	VOCA	City of Ocala Police Department	\$42,269.00
	VOCA	Community Legal Services of Mid-Florida Inc., Fifth Judicial Circuit	\$45,000.00
	VOCA	Creative Services, Inc. (Ocala Domestic Violence/Sexual Assault Center)	\$251,341.00
	ARRA-VOCA	Creative Services, Inc. (Ocala Domestic Violence/Sexual Assault Center)	\$11,899.75
	VOCA	Haven of Lake & Sumter Counties, Inc.	\$282,473.00
	ARRA-VOCA	Haven of Lake & Sumter Counties, Inc.	\$13,750.00
	VOCA	Hernando County Sheriff's Office	\$38,878.00
	VOCA	Lake Sumter Children's Advocacy Center	\$111,059.00
	VOCA	Marion County Children's Advocacy Center Inc., Kimberly's Cottage	\$104,427.00
	VOCA	Mid Florida Community Services, Inc.	\$25,497.00
	VOCA	Salvare, Inc. d.b.a. Dawn Center of Hernando County	\$155,382.00
	VOCA	State Attorney's Office, Fifth Judicial Circuit	\$109,666.00
	VOCA	Sumter County Sheriff's Office	\$48,706.00
	VOCA	University of Florida	\$140,364.00
		TOTAL	\$1,548,965.75
Sixth	VOCA	Area Agency on Aging of Pasco-Pinellas, Inc.	\$84,457.00
	VOCA	Bay Area Legal Services, Inc. Sixth Judicial Circuit	\$65,260.00
	ARRA-VOCA	Bay Area Legal Services, Inc. Sixth Judicial Circuit	\$3,510.00
	VOCA	CASA Community Action Stops Abuse, Inc.	\$109,307.00
	VOCA	City of New Port Richey Police Department	\$39,388.00
	VOCA	Pasco County Sheriff's Office	\$37,008.00
	VOCA	Pasco Kids First, Inc.	\$243,411.00
	ARRA-VOCA	Pasco Kids First, Inc.	\$9,485.50
	VOCA	Religious Community Services, Inc.	\$157,267.00
	ARRA-VOCA	Religious Community Services, Inc.	\$8,699.75
	VOCA	State Attorney's Office, Sixth Judicial Circuit	\$54,183.00
	VOCA	Suncoast Center, Inc.	\$327,761.00
	ARRA-VOCA	Suncoast Center, Inc.	\$13,750.00
	ARRA-VOCA	Suncoast Center, Inc.	\$6,012.50
	VOCA	Sunrise of Pasco County, Inc.	\$224,993.00
	ARRA-VOCA	Sunrise of Pasco County, Inc.	\$6,505.25
	VOCA	The Salvation Army, a Georgia Corporation for the Salvation Army of West Pasco, Florida	\$64,531.00
		TOTAL	\$1,455,529.00
Seventh	VOCA	City of Daytona Beach Police Department	\$35,211.00
	VOCA	City of DeLand Police Department	\$43,261.00
	VOCA	City of Ormond Beach	\$40,546.00
	VOCA	Community Legal Services of Mid-Florida Inc., Seventh Judicial Circuit	\$145,308.00
	ARRA-VOCA	Community Legal Services of Mid-Florida Inc., Seventh Judicial Circuit	\$3,510.00
	VOCA	County of Volusia	\$93,974.00
	VOCA	Domestic Abuse Council, Inc.	\$86,701.00
	VOCA	Edgewater Police Department	\$35,000.00
	VOCA	Flagler Beach Police Department	\$54,574.00
	VOCA	Flagler County Sheriff's Office	\$59,591.00
	VOCA	Flagler Ecumenical Social Service Center, Inc. d.b.a. Family Life Center	\$52,987.00

**APPENDIX C: VOCA GRANT AWARDS
BY JUDICIAL CIRCUIT AND PROGRAM TITLE**

Judicial Circuit	Grant Type	Program Title	Amount Recieve
	VOCA	Lee Conlee House	\$102,508.00
	VOCA	New Smyrna Beach Police Department	\$66,260.00
	VOCA	Palatka Police Department	\$37,715.00
	VOCA	Port Orange Police Department	\$53,881.00
	VOCA	Putnam County Health Department	\$191,527.00
	ARRA-VOCA	Putnam County Health Department	\$7,414.75
	VOCA	Putnam County Sheriff's Office	\$84,645.00
	VOCA	Safety Shelter of St. Johns County Inc., d.b.a. Betty Griffin House	\$201,333.00
	VOCA	St. Johns County Sheriff's Office	\$79,522.00
	VOCA	State Attorney's Office, Seventh Judicial Circuit	\$178,768.00
	VOCA	The Children's Advocacy Center of Volusia and Flagler Counties, Inc.	\$331,693.00
	ARRA-VOCA	The Children's Advocacy Center of Volusia and Flagler Counties, Inc.	\$4,677.50
		TOTAL	\$1,990,607.25
Eighth	VOCA	Alachua County Board of Commissioners Victims Services & Rape Crisis Center	\$169,012.00
	VOCA	Alachua County Sheriff's Office	\$107,079.00
	VOCA	Another Way, Inc. Eighth Judicial Circuit	\$96,835.00
	VOCA	Baker County Sheriff's Office	\$41,136.00
	VOCA	Bradford County Sheriff's Office	\$30,871.00
	VOCA	Child Advocacy Center, Inc.	\$102,079.00
	VOCA	City of Starke Police Department	\$41,856.00
	VOCA	Gilchrist County Sheriff's Office	\$39,663.00
	VOCA	Hubbard House Inc., Eighth Judicial Circuit	\$34,794.00
	VOCA	Levy County Sheriff's Office	\$47,446.00
	VOCA	Peaceful Paths, Inc.	\$161,270.00
	VOCA	State Attorney's Office, Eighth Judicial Circuit	\$268,678.00
	ARRA-VOCA	State Attorney's Office, Eighth Judicial Circuit	\$10,046.75
	VOCA	Three Rivers Legal Services, Inc.	\$41,665.00
	ARRA-VOCA	Three Rivers Legal Services, Inc. Eighth Judicial Circuit	\$3,510.00
	VOCA	Union County Sheriff's Office	\$35,234.00
		TOTAL	\$1,231,174.75
Ninth	VOCA	Children's Advocacy Center for Osceola County, Inc.	\$70,751.00
	VOCA	Coalition for the Homeless of Central Florida, Inc.	\$99,134.00
	VOCA	Community Legal Services of Mid-Florida Inc., Ninth Judicial Circuit	\$76,180.00
	VOCA	Harbor House of Central Florida	\$194,896.00
	VOCA	Help Now of Osceola, Inc.	\$100,499.00
	VOCA	Kissimmee Police Department	\$56,266.00
	VOCA	Orange County Sheriff's Office	\$24,328.00
	VOCA	Orlando Health, Inc.	\$241,763.00
	ARRA-VOCA	Orlando Health, Inc.	\$6,738.75
	VOCA	Osceola County Board of County Commissioners	\$64,461.00
	VOCA	State Attorney's Office, Ninth Judicial Circuit	\$353,602.00
	ARRA-VOCA	State Attorney's Office, Ninth Judicial Circuit	\$8,750.50
	VOCA	University of Central Florida	\$42,302.00
	VOCA	Victim Service Center of Orange County, Inc.	\$172,216.00
		TOTAL	\$1,511,887.25
Tenth	VOCA	Auburndale Police Department	\$37,055.00
	VOCA	Children's Home Society of Florida, Tenth Judicial Circuit	\$74,992.00
	VOCA	Grady Judd as Sheriff of Polk County, Florida	\$122,672.00
	VOCA	Highlands County Board of County Commissioners	\$98,602.00
	VOCA	Lakeland Police Department	\$98,716.00
	VOCA	Peace River Center	\$157,249.00
	VOCA	Wauchula Police Department	\$39,033.00

**APPENDIX C: VOCA GRANT AWARDS
BY JUDICIAL CIRCUIT AND PROGRAM TITLE**

Judicial Circuit	Grant Type	Program Title	Amount Recieve
	VOCA	Winter Haven Hospital, Inc. Behavioral Health Division	\$25,000.00
		TOTAL	\$653,319.00
Eleventh	VOCA	City of Homestead	\$45,044.00
	VOCA	City of Miami Beach Police Department	\$58,220.00
	VOCA	City of Miami Police Department	\$32,247.00
	VOCA	City of North Miami	\$52,851.00
	VOCA	Dade County Legal Aid Society	\$77,207.00
	VOCA	Family Counseling Services of Greater Miami, Inc.	\$78,571.00
	VOCA	Hialeah Police Department	\$48,650.00
	VOCA	Kristi House, Inc.	\$237,452.00
	VOCA	Miami-Dade Advocate for Victims Program	\$68,430.00
	VOCA	Miami-Dade County	\$122,130.00
	VOCA	State Attorney's Office, Eleventh Judicial Circuit	\$233,859.00
	VOCA	University of Miami Child Protection Team	\$36,889.00
	VOCA	Victim Response, Inc. The Lodge	\$74,200.00
		TOTAL	\$1,165,750.00
Twelfth	VOCA	Arcadia Police Department	\$29,204.00
	VOCA	Child Protection Center, Inc.	\$250,096.00
	ARRA-VOCA	Child Protection Center, Inc.	\$13,941.00
	VOCA	DeSoto County Sheriff's Office	\$42,549.00
	VOCA	HOPE Family Services, Inc.	\$205,766.00
	VOCA	Manatee Children's Services, Inc.	\$85,433.00
	VOCA	Manatee County Sheriff's Office	\$103,143.00
	VOCA	Manatee Glens Corporation	\$127,032.00
	VOCA	Safe Place and Rape Crisis Center, Inc.	\$194,238.00
	ARRA-VOCA	Safe Place and Rape Crisis Center, Inc.	\$12,750.00
	VOCA	Sarasota County Sheriff's Office	\$80,446.00
		TOTAL	\$1,144,598.00
Thirteenth	VOCA	Bay Area Legal Services, Inc. Thirteenth Judicial Circuit	\$70,070.00
	ARRA-VOCA	Bay Area Legal Services, Inc. Thirteenth Judicial Circuit	\$3,510.00
	VOCA	Crisis Center of Tampa Bay, Inc.	\$304,595.00
	VOCA	Family Justice Center of Hillsborough County, Inc.	\$66,589.00
	ARRA-VOCA	Family Justice Center of Hillsborough County, Inc.	\$11,647.25
	VOCA	MADD Hillsborough County	\$47,803.00
	VOCA	The Life Center of the Suncoast, Inc.	\$59,709.00
	VOCA	The Spring of Tampa Bay, Inc.	\$151,937.00
	VOCA	University of South Florida Board of Trustees a public body corporate for its College of Me	\$123,996.00
		TOTAL	\$839,856.25
Fourteenth	VOCA	Bay County Sheriff's Office	\$28,167.00
	VOCA	Gulf Coast Children's Advocacy Center, Inc.	\$193,606.00
	VOCA	Holmes County Sheriff's Department	\$29,659.00
	VOCA	Legal Services of North Florida, Inc. Fourteenth Judicial Circuit	\$63,310.00
	VOCA	State Attorney's Office, Fourteenth Judicial Circuit	\$284,363.00
	VOCA	The Salvation Army, a Georgia Corporation, for The Salvation Army of Panama City	\$85,770.00
	VOCA	Washington County Sheriff's Office	\$35,123.00
		TOTAL	\$719,998.00
Fifteenth	VOCA	Aid to Victims of Domestic Abuse, Inc.	\$77,037.00
	VOCA	Area Agency on Aging Palm Beach - Treasure Coast Inc.	\$108,900.00
	VOCA	Child Protection Team of Palm Beach, Inc.	\$69,880.00
	VOCA	City of Riviera Beach Police Department	\$45,000.00
	VOCA	Coalition for Independent Living Options Inc., Fifteenth Judicial Circuit	\$47,480.00
	VOCA	Legal Aid Society of Palm Beach County, Inc.	\$78,260.00
	ARRA-VOCA	Legal Aid Society of Palm Beach County, Inc.	\$3,510.00

**APPENDIX C: VOCA GRANT AWARDS
BY JUDICIAL CIRCUIT AND PROGRAM TITLE**

Judicial Circuit	Grant Type	Program Title	Amount Recieve
	VOCA	Palm Beach County Board of County Commissioners, Public Safety Department	\$140,019.00
	VOCA	Palm Beach County Sheriff's Office	\$53,223.00
	VOCA	State Attorney's Office, Fifteenth Judicial Circuit	\$462,869.00
	ARRA-VOCA	State Attorney's Office, Fifteenth Judicial Circuit	\$11,673.75
	VOCA	The Center for Family Services of Palm Beach County, Inc.	\$91,856.00
	VOCA	The Children's Place at Home Safe, Inc.	\$48,818.00
	VOCA	Young Women's Christian Association of Palm Beach County	\$21,335.00
		TOTAL	\$1,259,860.75
Sixteenth	VOCA	Domestic Abuse Shelter, Inc.	\$387,082.00
	VOCA	Florida Council Against Sexual Violence	\$116,325.00
	VOCA	Florida Department of Health, Children's Medical Services, Sixteenth Judicial Circuit	\$144,504.00
	VOCA	Monroe County Sheriff's Office	\$258,552.00
	VOCA	State Attorney's Office, Sixteenth Judicial Circuit	\$56,975.00
	VOCA	University of Miami Child Protection Team - Monroe County Project	\$41,381.00
		TOTAL	\$1,004,819.00
Seventeenth	VOCA	Broward County Sheriff's Office	\$61,844.00
	VOCA	City of Hollywood Police Department	\$48,448.00
	VOCA	City of Margate Police Department	\$35,529.00
	VOCA	City of Miramar	\$48,022.00
	VOCA	City of Pembroke Pines	\$17,918.00
	VOCA	Lauderhill Police Department - Victim Services	\$46,140.00
	VOCA	State Attorney's Office, Seventeenth Judicial Circuit	\$235,571.00
	ARRA-VOCA	State Attorney's Office, Seventeenth Judicial Circuit	\$10,203.00
	VOCA	Women In Distress of Broward County, Inc.	\$114,462.00
	ARRA-VOCA	Women In Distress of Broward County, Inc.	\$5,532.25
		TOTAL	\$623,669.25
Eighteenth	VOCA	Brevard County Sheriff's Office	\$124,487.00
	VOCA	City of Melbourne	\$31,738.00
	VOCA	City of Titusville Police Department	\$46,877.00
	VOCA	Family Counseling Center of Brevard, Inc.	\$26,406.00
	VOCA	Florida Institute of Technology, Family Learning Program	\$59,633.00
	VOCA	Kids House of Seminole, Inc. Children's Advocacy Center	\$134,487.00
	VOCA	Palm Bay Police Department	\$57,109.00
	VOCA	Seminole County Sheriff's Office	\$81,180.00
	VOCA	Seminole County Victims' Rights Coalition, Inc.	\$173,950.00
	VOCA	Serene Harbor, Inc.	\$76,700.00
	VOCA	South Brevard Women's Center, Inc.	\$137,479.00
	VOCA	State Attorney's Office, Eighteenth Judicial Circuit	\$440,119.00
	ARRA-VOCA	State Attorney's Office, Eighteenth Judicial Circuit	\$11,388.25
	VOCA	The Salvation Army, a Georgia Corporation d.b.a. The Salvation Army Brevard County Do	\$61,734.00
		TOTAL	\$1,463,287.25
Nineteenth	VOCA	Children's Home Society, Treasure Coast Division, Child Protection Team	\$9,280.00
	VOCA	City of Port St. Lucie	\$52,995.00
	VOCA	Coalition for Independent Living Options Inc., Nineteenth Judicial Circuit	\$48,737.00
	VOCA	Fort Pierce Police Department	\$41,150.00
	VOCA	Hibiscus Children's Center, Inc.	\$64,062.00
	ARRA-VOCA	Hibiscus Children's Center, Inc.	\$4,123.50
	VOCA	Indian River County Sheriff's Office	\$42,065.00
	VOCA	Martha's House, Inc.	\$118,000.00
	VOCA	Martin County Sheriff's Office	\$45,432.00
	VOCA	SafeSpace, Inc.	\$93,779.00
	VOCA	State Attorney's Office, Nineteenth Judicial Circuit	\$429,538.00
	ARRA-VOCA	State Attorney's Office, Nineteenth Judicial Circuit	\$10,200.75

**APPENDIX C: VOCA GRANT AWARDS
BY JUDICIAL CIRCUIT AND PROGRAM TITLE**

Judicial Circuit	Grant Type	Program Title	Amount Recieve
	VOCA	Tykes & Teens, Inc.	\$34,309.00
		TOTAL	\$993,671.25
Twentieth	VOCA	Abuse Counseling and Treatment, Inc.	\$208,228.00
	VOCA	Cape Coral Police Department	\$60,234.00
	VOCA	Center for Abuse and Rape Emergencies, Inc.	\$155,249.00
	ARRA-VOCA	Center for Abuse and Rape Emergencies, Inc.	\$10,667.25
	VOCA	Center for Independent Living of SW FL	\$33,659.00
	VOCA	Children's Advocacy Center of Southwest Florida	\$380,276.00
	VOCA	Collier County Child Advocacy Council, Inc. Child Protection Team	\$283,667.00
	ARRA-VOCA	Collier County Child Advocacy Council, Inc. Child Protection Team	\$12,353.50
	VOCA	Collier County Sheriff's Office	\$131,690.00
	VOCA	Glades County Sheriff's Office	\$28,492.00
	VOCA	Hendry County Sheriff's Office	\$34,485.00
	VOCA	Lee County Sheriff's Office	\$64,182.00
	VOCA	Project HELP, Inc.	\$201,056.00
	ARRA-VOCA	Project HELP, Inc.	\$9,750.00
	VOCA	SAWCC, Inc.	\$205,372.00
	ARRA-VOCA	SAWCC, Inc.	\$11,903.00
	VOCA	State Attorney's Office, Twentieth Judicial Circuit	\$111,717.00
		TOTAL	\$1,942,980.75
Statewide	VOCA	Florida Coalition Against Domestic Violence	\$306,976.00
	VOCA	Florida Coalition Against Domestic Violence	\$108,566.00
	VOCA	Florida Parole Commission	\$50,558.00
	VOCA	Mothers Against Drunk Driving MADD Florida	\$222,119.00
	VOCA	Office of the Attorney General, Appellate Travel	\$55,873.00
	VOCA	Office of the Attorney General, Child Predator Cybercrime	\$522,050.00
	VOCA	Office of the Attorney General, Identity Theft	\$37,880.00
		Statewide Total	\$1,304,022.00
		Grand Total	\$25,992,842.00

**Appendix D: Crime Stoppers and Urban League Grants
by Program Title and Award Amount
July 1, 2010 - June 30, 2011**

Program Title	Award Amount
Alachua County Crime Stoppers, Inc. (Alachua & Gilchrist)	\$14,047
Crime Stoppers of Holmes County, Inc.	\$9,652
Crime Stoppers of Walton County, Inc.	\$22,274
Emerald Coast Crime Stoppers, Inc.(Okaloosa)	\$70,096
Gulf Coast Crime Stoppers, Inc.(Escambia)	\$91,670
Santa Rosa County Crime Stoppers, Inc.	\$30,461
Big Bend Crime Stoppers, Inc. (Franklin, Liberty, Wakulla, Leon, Jefferson, Gadsden, Taylor)	\$95,360
Hernando County Crime Stoppers, Inc.	\$23,277
Crime Stoppers of Columbia County, Inc.	\$15,614
Crime Stoppers of Hamilton County, Inc.	\$4,366
Pinellas County Board of County Commissioners (Pinellas)	\$293,274
Crime Stoppers of Suwannee County, Inc.	\$17,578
First Coast Crime Stoppers, Inc. (Clay, Duval, Nassau, Union, Bradford, Baker)	\$303,521
Crime Stoppers of Marion County, Inc.	\$69,922
Central Florida CrimeLine, Inc. (Lake, Sumter, Orange, Osceola, Brevard, Seminole)	\$625,694
Crime Stoppers of Northeast Florida, Inc. (Volusia, Putnam, Flagler, St. Johns)	\$75,233
Crime Stoppers of Levy County, Florida, Inc.	\$6,261
Heartland Crime Stoppers, Inc. (Polk, Hardee, Highlands)	\$234,242
Crime Stoppers of Miami Dade County, Inc.	\$391,158
Crime Stoppers of Manatee County, Inc.	\$55,023
Crime Stoppers of Sarasota County, Inc.	\$40,610
Hillsborough County Board of County Commissioners (Hillsborough)	\$167,821
Crime Stoppers of Jackson County, Inc.	\$5,386
Panhandle Crime Stoppers, Inc. (Bay, Gulf)	\$116,168
Crime Stoppers of Palm Beach County, Inc.	\$43,611
Crime Stoppers of the Florida Keys, Inc. (Monroe)	\$23,257
Treasure coast Crime Stoppers, Inc. (Martin, St. Lucie, Okeechobee, Indian River)	\$119,547
Crime Stopper Council of Broward County, Inc.	\$195,915
Southwest Florida Crime Stoppers, Inc. (Collier, Hendry, Glades, Lee, Charlotte)	\$268,115
Crime Stoppers of Tampa Bay, Inc. (Pasco)	\$27,607
Crime Stoppers of Citrus County, Inc.	\$25,847
Crime Stoppers of Madison County, Inc	\$6,589
Crime Stoppers of Washington County, Inc.	\$10,804
Total	\$3,500,000
Program Title	Award Amount
Pinellas County Urban League & The Florida Consortium of Urgan League Affiliates (which include Urban League of Broward County, Inc., Pinellas County Urban League, Inc., Tallahassee Urban League, Inc., Metropolitan Orlando Urban League, Inc., Urban League of Greater Miami, Inc., Jacksonville Urban League, Inc., Urban League of Palm Beach County, Inc., Derrick Brooks Charities (Tampa, Florida)	\$2,999,911
Total UL Award 2010-2011	\$2,999,911

**APPENDIX E: 1-800 CALLS
INFORMATION AND REFERRAL**

1-800 CALLS													
July 1, 2010 - June 30, 2011													
	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June	Totals
CALLS RECEIVED:	1625	1726	1616	1509	1379	1224	1252	1205	1590	1353	1525	1596	17600
Victim Compensation Inquiries	1578	1664	1568	1470	1335	1189	1226	1176	1548	1323	1487	1551	17115
Appellate Inquiries	4	4	5	3	7	1	5	3	4	7	6	3	52
ACP	10	13	14	9	7	13	6	5	7	11	8	18	121
General Inquiries	22	30	25	21	22	13	9	13	17	7	14	18	211
Provider Inquiries	11	15	4	6	8	8	6	8	14	5	10	6	101
SERVICES PROVIDED:	1967	2057	1950	2165	1685	1518	1551	1537	1973	1655	1879	1932	21869
Victim Comp Assistance	1210	1116	952	1545	725	781	785	800	1095	1004	1367	1558	12938
Info and Referral	416	576	664	370	690	480	495	464	537	399	225	93	5409
Personal Advocacy	12	5	4	4	3	8	4	9	3	11	10	12	85
Application Requests	96	99	90	76	74	74	69	57	75	50	67	68	895
Spanish Calls	233	261	240	169	193	175	198	207	263	191	210	201	2541

Office of Attorney General Pam Bondi

Division of Victim Services and Criminal Justice Programs
PL-01, The Capitol
Tallahassee, FL 32399-1050

Toll-free Victim Information and Referral Line
1-800-226-6667
www.myfloridalegal.com