

## Affidavit Instructions

Enclosed is an affidavit for you to fill out in order to document your complaint against the above-referenced company. Please attach copies of any correspondence you have had with the company, your contract or purchase order, any marketing material used by the company to solicit your business, canceled checks or other proof of payment, and any other information that supports your complaint. It is important that you fill out this affidavit and **have it notarized** in order for us to proceed with an investigation of your claim. Please be sure to sign the affidavit in the presence of a notary public. If this affidavit is not completed and returned to us, this office will not be able to assist you in your complaint.

Please be advised that after our review of your complaint, we will advise you if any action will be taken by this office. In addition, as we cannot act as your private attorney, you may choose to seek advice from your own attorney.

Upon completion of the affidavit please forward it to:

Office of the Attorney General  
110 SE 6<sup>th</sup> Street (9<sup>th</sup> Floor)  
Fort Lauderdale, FL 33301

## **A F F I D A V I T**

**BEFORE ME**, the undersigned authority, this day personally appeared:

**NAME** (Mr./Mrs./Ms.) \_\_\_\_\_  
Print or type name

**ADDRESS** \_\_\_\_\_

\_\_\_\_\_ Date of Birth \_\_\_\_\_

**TELEPHONE** Home ( ) \_\_\_\_\_ Work ( ) \_\_\_\_\_

to me well known, and who, after being duly sworn and deposed, upon his/her personal knowledge, states:

1. I have a complaint against

\_\_\_\_\_  
(person/ company name, address, and telephone)  
\_\_\_\_\_.

2. How did you first learn of the above-mentioned company?

\_\_\_\_\_.

3. What was your reason for contacting this company?

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_.

4. Did you become a member of Mortgage Crisis Solutions Association? Yes \_\_\_\_\_ No \_\_\_\_\_  
If yes, date of membership.

4. Did you enter into a contract/agreement with Property Solutions Specialists? \_\_\_\_\_ Yes \_\_\_\_\_ No. If yes, date of contract \_\_\_\_\_.

5. To whom did you speak with at Property Solutions Specialists regarding their program?  
\_\_\_\_\_.

6. What were you told about the program? \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

7. Were you in foreclosure prior to contacting Property Solutions Specialist/ Mortgage Crisis Solutions Association? \_\_\_\_ Yes \_\_\_\_ No

8. Did you go into foreclosure after becoming a client of Property Solutions Specialists, Inc./ Mortgage Crisis Solutions Association? \_\_\_\_ Yes \_\_\_\_ No

9. What is the current status of your mortgage? \_\_\_\_\_

10. What services were you told you would be receiving from Property Solutions Specialists, Inc./ Mortgage Crisis Solutions Association?

**(Example: were you provided written material on how to manage your finances, did you talk to an individual counselor on how to manage debt and finances etc.)**

11. Did you believe that you were being represented by a lawyer or law firm? \_\_\_\_ Yes \_\_\_\_ No.  
If yes, why do you believe you were being represented by a lawyer or law firm? \_\_\_\_\_

12. What was the name of the law firm or lawyer representing you? \_\_\_\_\_

13. Who were you told would be handling your case? \_\_\_\_\_  
(Attorney's name)

14. Have you spoken to the attorney representing you from the law firm? \_\_\_\_ Yes \_\_\_\_ No.

If yes, what was discussed? \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_.

15. Was a complaint filed in court regarding your case against your lender? \_\_\_\_ Yes \_\_\_\_ No.

16. Did you sign a Power of Attorney with Property Solutions Specialists, Inc./ Mortgage Crisis Solutions Association? \_\_\_\_ Yes \_\_\_\_ No.

17. Who were you told would be contacting your lender? \_\_\_\_\_.

18. Was your lender contacted? \_\_\_\_ Yes \_\_\_\_ No.

19. Exactly what services did Property Solutions Specialists, Inc./ Mortgage Crisis Solutions Association tell you they would provide?

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_.

20. How long were you told the program would last? \_\_\_\_\_.

21. Were you told not to contact your lender once you enrolled in the program? \_\_\_\_ Yes \_\_\_\_ No.

22. Who told you not to contact your lender? \_\_\_\_\_.

23. Were you told not to make monthly payments to your lender? \_\_\_\_ Yes \_\_\_\_ No.

24. Who told you not to make payments to your lender? \_\_\_\_\_.

25. Who was supposed to make monthly payments to your lender? \_\_\_\_\_.

26. Did Property Solutions Specialists, Inc./ Mortgage Crisis Solutions Association make monthly payments to your lender? \_\_\_\_\_ Yes \_\_\_\_\_ No.

27. Did you contact Property Solutions Specialists, Inc./ Mortgage Crisis Solutions Association regarding non-payment of your mortgage? \_\_ Yes \_\_ No. If yes, what were you told?

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**28. Please provide the following information:**

\_\_\_\_\_  
Name of lender

\_\_\_\_\_  
Lender's telephone number

\_\_\_\_\_  
Loan number

\_\_\_\_\_  
Address of property in question

29. Have you contacted by your lender? \_\_\_\_\_ Yes \_\_\_\_\_ No. If yes, what were you told about the current status of your mortgage? \_\_\_\_\_

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30. Did you pay an initial fee to start the program \_\_\_\_\_ Yes \_\_\_\_\_ No. How much \$ \_\_\_\_\_  
to \_\_\_\_\_ in the form of \_\_\_\_\_.  
(name of person or company) (check, money order, cash, wire etc.)

31. If you paid an initial fee, what did you think that fee was for? \_\_\_\_\_

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\_\_\_\_\_.

32. Did you make monthly payments? \_\_\_\_ Yes \_\_\_\_ No. To whom did you make those payments? \_\_\_\_\_.

33. Amount of payments \$\_\_\_\_\_ monthly.

34. Were your monthly payments automatically deducted from your account? ? \_\_ Yes \_\_ No.

35. Total amount paid to Property Solutions Specialists, Inc./ Mortgage Crisis Solutions Association to date? \$\_\_\_\_\_.

36. Did you file for Bankruptcy? Yes \_\_\_\_ No \_\_\_\_ If yes, when did you file? \_\_\_\_\_ Who advised and represented you for the Bankruptcy?\_\_\_\_\_

\_\_\_\_\_

37. Did you request a refund? \_\_\_\_ Yes \_\_\_\_ No. Amount requested \$ \_\_\_\_\_.

38. Did you receive a full or partial refund? \_\_\_\_ Yes \_\_\_\_ No. Amount of refund \$\_\_\_\_\_ from \_\_\_\_\_.

**(Please attach copies of these items.)**

39. Is there any further information you wanted to document that we did not ask? \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

40. In order to resolve this complaint, I would like (example - a refund, cancellation of the contract, etc.) \_\_\_\_\_.

41. I have attached the following documents in support of my complaint. *(please ensure that you have enclosed all necessary documents regarding this matter)*

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**FURTHER AFFIANT SAYETH NAUGHT.**

\_\_\_\_\_  
(Your Signature)

\_\_\_\_\_  
(Date of Birth)

**SWORN TO AND SUBSCRIBED BEFORE ME** this \_\_\_\_\_ day of

\_\_\_\_\_, 200\_\_.

STATE OF \_\_\_\_\_

COUNTY OF \_\_\_\_\_

My commission expires:

\_\_\_\_\_  
Notary Public

\_\_\_\_\_  
(Print, type or stamp commissioned name  
of Notary Public)

Personally known \_\_\_\_\_ or  
Produced identification \_\_\_\_\_

Type of identification produced:

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