STATE OF FLORIDA OFFICE OF THE ATTORNEY GENERAL

IN THE MATTER OF:

CASE NOS: L96-3-1198

L96-3-1198 L07-3-1171

ROYAL CARIBBEAN CRUISES LTD.

AMENDMENT TO ASSURANCE OF VOLUNTARY COMPLIANCE

PURSUANT to the provisions of Chapter 501, Part II, Florida Statutes, Florida's Deceptive and Unfair Trade Practices Act, in 1996 the OFFICE OF THE ATTORNEY GENERAL caused an inquiry to be made into potentially confusing advertising and marketing practices of the cruise industry, of which ROYAL CARIBBEAN CRUISES LTD. ("Royal Caribbean") was a member. That inquiry resulted in Royal Caribbean entering into an Assurance of Voluntary Compliance in 1997 (the "Assurance"). The Office of the Attorney General and Royal Caribbean agreed in the Assurance, and continue to agree, that consumers should be able to compare cruise line fares on a reasonably consistent basis. Circumstances have arisen that require the amendment of the Assurance to provide for certain contingencies not anticipated or contemplated in 1996 and 1997. Accordingly, this Amended Assurance is made for the purpose of addressing those contingencies and assisting the Office of the Attorney General and the consumers of Florida without any admission or contention that Royal Caribbean has violated the law or the Assurance, and without prejudice to Royal Caribbean's position in any pending or future litigation with third parties. This Amended Assurance is entered into pursuant to the authority vested in the Office of the Attorney General under Section 501.207(6), Florida Statutes.

The Assurance is therefore hereby amended as follows:

1. Section II.1. is amended to read "THE PARTIES AGREE that Royal Caribbean shall not charge customers any fees or charges for their cruise ticket in addition to the

advertised cruise fare price other than fees or charges imposed by a governmental or quasi-governmental authority and a fuel supplement charge. Other than a fuel supplement charge, all nongovernmental and nonquasi-governmental charges or fees for the cruise ticket shall be included in the advertised cruise price."

- 2. Section II.2. is amended to read "THE PARTIES FURTHER AGREE that with the exception of a fuel supplement charge, any charges collected by Royal Caribbean for the cruise ticket in addition to the advertised cruise fare price shall be remitted to a governmental or quasi-governmental authority."
- 3. THE PARTIES AGREE that Royal Caribbean will clearly and conspicuously disclose the fuel supplement charge by placing the amount and frequency of the fuel supplement charge directly above, beneath, or next to the cruise fare price, and above or before the governmental or quasi-governmental imposed fees or charges. Royal Caribbean shall be responsible for making the substantive terms and conditions of this Amended Assurance known to independent third parties who are known to Royal Caribbean to advertise Royal Caribbean cruises.
- 4. THE PARTIES AGREE that with respect to consumers who, as of November 15, 2007, had made a deposit on any booking for a Royal Caribbean cruise, Royal Caribbean shall not collect from such consumers the fuel supplement charge for those bookings, or shall refund to such consumers the amount of the fuel supplement charge already collected for those bookings. The refunds will be paid in the form of checks or credit card refunds for consumers who have already sailed, and in the form of onboard credits for consumers who have not yet sailed. Within thirty days of the execution of this Amended Assurance, Royal Caribbean will report to the Office of the Attorney General the total amount of refunds that have been made

and, if all the refunds required by this Amended Assurance have not been made at the time of that report, Royal Caribbean will thereafter make quarterly reports to the Office of the Attorney General until such time as all required refunds have been made.

- 5. This Amended Assurance does not resolve nor terminate the Office of the Attorney General's antitrust investigation, Case No. L08-6-1002. If it is determined as a result of the Attorney General's ongoing antitrust investigation that the fuel supplement charge was not the result of a unilateral decision by Royal Caribbean, then the parties agree that neither this Amended Assurance nor any of its terms can be used as a basis to assert an antitrust defense.
 - 6. All other provisions of the Assurance remain in full force and effect.

[SIGNATURES BEGIN ON NEXT PAGE]

IN WI	TNESS WHERE	EOF, R	toyal (Caribbean ha	s cause	d this Am	endmer	nt to Assuranc	e of
Voluntary	Compliance	to	be	executed	by	Adam	M.	Goldstein,	in
Miami, Florida on March 6th, 2008.									
_			• .4	. .			and wi	thin my pytho	its:
By my signature I hereby affirm that I am acting in my capacity and within my authority									
as President and CEO, Royal Caribbean International, and that by my signature I am binding									
ROYAL CARIBBEAN CRUISES LTD. to this Amended Assurance.									
ROYAL CARIBBEAN CRUISES LTD.									
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STATE OF COUNTY OF)								
BEFORE ME, an officer duly authorized to take acknowledgments in the State of Florida									
personally appeared Adam M. Goldstein who acknowledged before me that he executed the									
foregoing instrument for the purposes stated therein on the day of March, 2008.									
Sworn and subscribed to before me this day of March, 2008.									
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			/	CARA NOTARY	LEA R	_ *, * * * *	02_	(print nam	e)
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FOR THE OFFICE OF THE ATTORNEY GENERAL

Accepted this ____ day of March 2008.

Mary Leontakianakos Director, Economic Crimes Division The Capitol, PL-01 Tallahassee, Florida 32399-1050 850-414-3300

Robert A. Hannah Deputy Attorney General Office of the Attorney General Department of Legal Affairs The Capitol, PL-01 Tallahassee, Florida 32399-1050 850-245-0184

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