



RESOURCES & INFORMATION

To file a complaint for fraud with the Attorney General's Office

In Florida 1-866-9-NOSCAM or
1-866-966-7226

Outside Florida 1-850-414-3990
www.myfloridalegal.com

Report ID theft and fraud to the Federal Trade Commission (FTC)

Identity Theft Hotline 1-877-438-4338
www.ftc.gov/idtheft

Report ID theft involving U.S. mail

U.S. Postal Service 1-877-876-2455
<https://postalinspectors.uspis.gov>

To check or clear criminal history for fraudulent data - Florida Department of Law Enforcement (FDLE)

Compromised Identity 1-850-410-7898
www.fdle.state.fl.us/Content/home.aspx

Report lost or stolen passport

U.S. Department of State 1-877-487-2778
<http://passports.state.gov>

Flag your driver license if you are a victim of ID theft - Department of Highway Safety and Motor Vehicle Fraud Section 1-850-617-2405
<http://www.flhsmv.gov/idtheft.html>

RESOURCES & INFORMATION

Report theft of Social Security Number or IRS Tax Records to the Internal Revenue Service Identity Protection Specialized Unit
1-800-908-4490 or
<http://www.irs.gov/uac/Identity-Protection>

Remove your personal identifiers from Florida court records. Contact your local Clerk of Court and request the court to redact/remove your personal information from any official court records
www.flclerks.com

CREDIT REPORTING

Equifax 1-800-525-6285
www.equifax.com

Experian 1-888-397-3742
www.experian.com

TransUnion 1-800-680-7289
www.transunion.com

CHECK VERIFICATION COMPANIES

TeleCheck 1-800-710-9898
Certegey, Inc 1-800-437-5120

Division of Victim Services and
Criminal Justice Programs
Bureau of Advocacy & Grants Management
PL01, The Capitol
Tallahassee, FL 32399-1050
1-850-414-3300 OR 1-800-226-6667

The Office of the Attorney General is an equal opportunity provider and employer.

IDENTITY THEFT



KEEPING YOUR IDENTITY SAFE

ATTORNEY GENERAL
PAM BONDI



WHAT IS IDENTITY THEFT?

The Federal Trade Commission defines Identity Theft as: “When someone uses your personal information without your permission to commit fraud or other crimes. Identity thieves steal information such as your driver license, social security number, or bank and credit account information to establish credit, make purchases, apply for loans or even seek employment.”



VICTIMS RIGHTS



FLORIDA LAWS

- ◆ Florida Statute 817.568 – Criminal Use of Personal Identification Information
- ◆ Florida Statute 501.171 - Security of Confidential Personal Information
- ◆ Florida Statute 501.005 – Consumer Report Security Freeze
- ◆ Florida Statute 960.001 - Victim Assistance

For more information on all Florida Statutes www.leg.state.fl.us/statutes

REDUCE YOUR RISK

- ❶ Do not reply to an email, text, or pop-up message that asks for personal or financial information, and do not click on links in the message.
- ❷ Shred personal and financial information or documents.
- ❸ Review your monthly credit card and bank statements to detect fraudulent activity.
- ❹ Never give your personal or financial information over the phone, unless it is during a call initiated by you.
- ❺ Protect your passwords & PIN numbers. Keep them in a safe location.
- ❻ Obtain your free annual credit report: 1-877-322-8228 or www.annualcreditreport.com
- ❼ Opt out of credit mailing lists: 1-888-5OPTOUT/1-888-567-8688 or www.optoutprescreen.com
- ❽ Opt out of Junk Mail: Register for FREE online at www.dmachoice.org
- ❾ Sign up for the *National Do Not Call Registry*. It's easy and it's free! Call 1-888-382-1222/TTY 1-866-290-4236 from the phone number you want to register or www.donotcall.gov
- ❿ Empty your wallet of extra credit and identification cards. Close all unused credit card or bank accounts.

IF YOU ARE A VICTIM

Step (1) Report the incident to the fraud department of the three major credit bureaus. Ask the bureaus to place a “fraud alert” on your credit reports. Order copies of your credit reports. Identify any other fraudulent accounts. Request that a victim's statement be noted in your file that creditors contact you prior to opening new accounts or making changes to existing accounts.



Step (2) Gather the contact information for each of your credit accounts and call the fraud department for each creditor. Close accounts you believe have been compromised.

Step (3) If your checks have been stolen, or if you believe they have been used, contact your bank or credit union and stop payment right away. Contact the major check verification companies and request they notify retailers who use their databases not to accept your checks.

If you suspect your accounts have been compromised, cancel your checking and savings accounts and open new accounts.

Step (4) Report the incident to law enforcement. Request a copy of the police report. Some creditors will request to see the report to remove the debts.