

## RESOURCES & INFORMATION

To file a complaint for fraud with the Attorney General's Office In Florida 1-866-9-NOSCAM  
or 1-866-966-7226

Outside Florida 1-850-414-3990

[www.myfloridalegal.com](http://www.myfloridalegal.com)

Contact Seniors vs. Crime for assistance with civil disputes where you may have been defrauded  
1-800-203-3099

<http://www.seniorsvscrime.com/home>

Report ID theft and fraud to the Federal Trade Commission (FTC) Identity Theft Hotline

1-877-438-4338

[www.idtheft.gov](http://www.idtheft.gov)

Report ID theft involving U.S. mail to the

U.S. Postal Service 1-877-876-2455

<https://ehome.uspis.gov/mailtheft/idtheft.aspx>

Check or clear criminal history for fraudulent data  
Florida Department of Law Enforcement (FDLE)

1-850-410-7898

<http://www.fdle.state.fl.us/cms/Compromised-Identity-Services/CIS.aspx>

An ID Theft victim can flag their driver's license by contacting the Department of Highway Safety and Motor Vehicle Fraud Section 1-850-617-2405

<http://www.flhsmv.gov/idtheft.html>

**FRAUD ALERT**

## RESOURCES & INFORMATION

Report Stolen Identity Refund Fraud to the Internal Revenue Service Identity Protection Specialized Unit 1-800-908-4490  
<http://www.irs.gov/uac/Identity-Protection>

The TaxPayer Advocate Service may be able to assist you with tax problems you cannot resolve on your own with the IRS TaxPayer Advocate

1-877-777-4778

<http://taxpayeradvocate.irs.gov/>

## PLACE FRAUD ALERTS

Equifax 1-800-525-6285

<https://www.alerts.equifax.com/>

Experian 1-888-397-3742

<https://www.experian.com/fraud/center.html>

TransUnion 1-800-680-7289

<https://fraud.transunion.com>

Division of Victim Services and  
Criminal Justice Programs  
Bureau of Advocacy & Grants  
Management  
PL01, The Capitol  
Tallahassee, FL 32399-1050  
1-850-414-3300 OR 1-800-226-6667

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# IDENTITY THEFT



## Keeping Your Personal Identifiable Information Safe!



ATTORNEY GENERAL  
**PAM BONDI**  
FLORIDA OFFICE OF THE ATTORNEY GENERAL



## IDENTITY THEFT?

Identity theft is the criminal use of an individual's personal identification information. Identity thieves steal



information such as your name, social security number, driver's license information, or bank and credit card accounts and use the information to establish credit, make purchases, apply for loans or even seek employment.

## VICTIMS' RIGHTS



## FLORIDA LAWS

- ◆ Florida Statute 817.568 – Criminal Use of Personal Identification Information
  - ◆ Florida Statute 501.171 – Security of Confidential Personal Information
  - ◆ Florida Statute 501.005 – Consumer Report Security Freeze
  - ◆ Florida Statute 960.001 – Victim Assistance
- For more information on all Florida Statutes [www.leg.state.fl.us/statutes](http://www.leg.state.fl.us/statutes)

## DECREASE YOUR RISK

- ◆ Cross shred personal, medical and financial information or documents.
- ◆ Keep your personal information secure at work and at home.
- ◆ Make copies of all personal and financial information from your wallet or purse and keep them securely at home.
- ◆ Never give solicitors your personal or financial information over the phone, by email, text or pop-up message.
- ◆ Create complex passwords, keep them private and place them in a safe location.
- ◆ Install and use security software on your computers, smartphones, laptops & tablets.
- ◆ Open a “my Social Security account” at [www.ssa.gov/myaccount/](http://www.ssa.gov/myaccount/)
- ◆ Obtain your free annual credit report. 1-877-322-8228 or [www.annualcreditreport.com](http://www.annualcreditreport.com)
- ◆ Sign up for the Florida Do Not Call List. 1-800-435-7352 or [www.800helpfla.com](http://www.800helpfla.com)
- ◆ Opt out of credit mailing lists: 1-888-567-8688 or [www.optoutprescreen.com](http://www.optoutprescreen.com)
- ◆ Opt out of Junk Mail: Register for FREE online at [www.dmachoice.org](http://www.dmachoice.org)
- ◆ Sign up for the National Do Not Call Registry. 1-888-382-1222/TTY 1-866-290-4236 or [www.donotcall.gov](http://www.donotcall.gov)



## IF YOU ARE A VICTIM

**S**tep (1) Report the incident to the fraud department of the three major credit bureaus.

- ◆ Place a “fraud alert” on your credit reports.
- ◆ Order copies of your credit reports.
- ◆ Identify any other fraudulent accounts.
- ◆ Request that a victim's statement be noted in your file that creditors contact you prior to opening new accounts or making changes to existing accounts.

**S**tep (2) Gather the contact information for each of your credit accounts and call the fraud department for each creditor.

**S**tep (3) If your checks have been stolen, or if you believe they have been used, contact your bank or credit union and stop payment right away.

**S**tep (4) Report the incident to law enforcement. Request a copy of the police report.